

# Victorian Product Catalogue System Information for Suppliers

The Victorian Product Catalogue System (VPCS) is available to all Victorian public hospitals and health services with unrestricted access to HealthShare Victoria (HSV) contracts via HSV's website. Not only do approved users have easy access to HSV-negotiated product and pricing information, but they are also able to search and extract all items currently published to HSV via the National Product Catalogue (NPC).

The VPCS is an essential enabler of future supply chain and quality improvements across Victoria's public health sector. The VPCS is the repository of the Victorian Product Catalogue (VPC) and provides reporting, workflow management, email alerts, and data synchronisation. The VPCS matches and merges product and pricing information from the NPC with HSV pricing schedule (contract) information. All product and pricing information, regardless whether it is HSV-contracted, published by suppliers to the NPC, is synchronised to the VPC on an ongoing basis. This means suppliers do not need to provide data to both the NPC and the VPCS.

HSV's Master Data Team monitors and maintains the data quality of contracted products within the VPCS. Together with GS1 Australia, HSV works with suppliers to ensure that all product and pricing information within the VPCS is correct and complete. You may have already received Supplier Response Worksheet emails from the Master Data Team alerting you to discrepancies between your NPC data and HSV contract information. As HSV work through data discrepancies between the NPC and HSV pricing schedules, contracted suppliers will receive these messages. This ongoing data cleaning by the Master Data Team will increase the quality of product and pricing data and enable future supply chain reform.

## What do you need to do?

- If you require assistance in loading information to the NPC, please contact your current middleware provider (if applicable) or the NPC Support Team at GS1 Australia on 1300 BARCODE (1300 227 263) or email [npccustomersupport@gs1au.org](mailto:npccustomersupport@gs1au.org)
- Contact the relevant HSV Category Manager to establish your NPC/VPCS data compliance and your dashboard status. Where higher compliance is needed, agree on an action plan with targets.
- Ensure that product and pricing information, published by your organisation to the NPC is accurate, complete and in accordance with HSV contractual terms and conditions.
- Ensure your organisation has adequate internal processes to maintain the information in accordance with NPC standards.

## Suppliers and Distributors:

- **Should** publish product information to the 'data recipient' GLN: 9377779142295 (HealthShare Victoria)
- **Should** publish HSV contracted pricing information to the Ship-To GLN: 9339626009991
- **Should** publish product information regardless of whether it is sold through a distributor
- **Should** publish the highest level of a GTIN product hierarchy to ensure all Victorian Public Hospitals & Health Services (PH&HS) have visibility of all packaging levels within that product hierarchy.

## Price Publication

**Table 1: Scenarios for Price Publication**

Scenario	Field Data Recipient GLN	Field Ship-To GLN for Pricing	Price Type
HSV Contracted Items	9377779142295 (HealthShare Victoria)	9339626009991 (Ship-To for HSV pricing)	CONTRACT_PRICE
Non-HSV Contracted Items (List Price)	9377779142295 (HealthShare Victoria)	9339626009991 (Ship-To for HSV pricing)	LIST_PRICE
Non-HSV Contracted Items (Mandated Health Services Contract Price)	9377779142295 (HealthShare Victoria)	Health Service GLN	CONTRACT_PRICE
Non-HSV Contracted Items (Eligible Health Services Contract Price)	Health Service GLN	Health Service GLN	CONTRACT_PRICE

Note: For the publication of Volume Discounts and Commitment Pricing, please refer to the NPC Complete User Guide. Contact the GS1 NPC Support Team for more details.

- For more information on where to find a Health Service GLN, suppliers are encouraged to use LocateNet which is hosted by GS1. Contact the GS1 NPC Support Team for more details.

## Supplier Response Worksheet/Synchronisation Report

- If the Master Data Team has not contacted you already, please email them with the most appropriate contact name and email address to be used for future VPCS-related emails. Master Data Team will email a list of discrepancies found between HSV contracts and the NPC to suppliers in the form of a Supplier Response Worksheet (SRW). This email will originate from 'support@bizcaps.biz' with a familiar name of 'Bz: NPC Update Request' along with the name of the contract and the name of the supplier. **Please ensure emails from this address are not caught within either your personal spam filter or your company's spam filter.**
- If you have any questions regarding VPCS, please contact Master Data Team at: [helpdesk@healthsharevic.org.au](mailto:helpdesk@healthsharevic.org.au)
- Please note that the negotiation of non-HSV contracted items will remain the responsibility of individual hospitals and health services. Your assistance in addressing data discrepancies will ultimately mean that health services, suppliers, distributors and HSV will have consistent, accurate data throughout the supply chain sooner. This then benefits everyone.

## More information/resources:

- **GS1:** Visit [www.gs1au.org/industry/healthcare](http://www.gs1au.org/industry/healthcare). For support with loading your data into the NPC, contact the GS1 NPC Support Team via phone 1300 BARCODE (1300 227 263) or email [npccustomersupport@gs1au.org](mailto:npccustomersupport@gs1au.org)
- **NPC Publishing Checklist:** Download from the [HSV website](#) (Supply and Distribution -> Product Catalogues -> Victorian Product Catalogue System -> NPC Publishing Checklist)
- **HSV:** [helpdesk@healthsharevic.org.au](mailto:helpdesk@healthsharevic.org.au)