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National Product Catalogue (NPC) publishing checklist for suppliers and distributors

- Global Trade Identification Number (GTIN) allocation: Suppliers should ensure that the brand owner (if not also the supplier) starts allocating GTINs for all hierarchy levels used in the supply chain. If a distributor sells an item at a lower packing level or in 'Each' quantities, the supplier should ensure a GTIN is allocated for the 'Each' (and a record loaded in the NPC) even if the supplier itself does not sell directly in 'Each' quantities.
- Suppliers and distributors:
 - Should publish product information to the 'data recipient' GLN (Global Location Number): 9377779142295 (HealthShare Victoria.)
 - **Should** publish product information regardless of whether it is sold through a distributor.
 - Should publish the highest level of a GTIN product hierarchy to ensure all Victorian public hospitals and health services have visibility of all packaging levels within that product hierarchy.
 - Should publish HealthShare Victoria (HSV) contracted pricing information with a 'Ship To' GLN:
 9339626009991 (All Victoria health locations for pricing in NPC.)
 - Should publish HSV contracted pricing information with a 'price type': 'CONTRACT_PRICE.'
 - If providing pricing information, publish to the 'data recipient' GLN: 9377779142295 (HealthShare Victoria.)
- Suppliers who sell via a distributor need to on-publish the product information to the distributor including the prices at which you sell the product to that distributor. They should not publish distributors' prices to 'data recipient' GLN: 9377779142295 (HealthShare Victoria) as these are commercial agreements between the supplier and the distributor.
- Distributors should ensure their values for *Trade Item is an Order Unit* and *Trade Item is an Invoice Unit* are correct as they may be different to the supplier.
- Distributors should also ensure that the Additional Trade Item Identification Value is populated with their part number or internal reference. This may be different to the manufacturer. The Manufacturer Internal Reference should reflect the manufacturer's part number or internal reference.
- If either Suppliers or Distributors would like public hospitals and health services to see non HSV contract prices, then they:
 - May publish non-HSV contracted pricing to 'data recipient' GLN: 9377779142295 (HealthShare Victoria) with:
 - o a 'Ship To' GLN: 9339626009991 (All Victoria health locations for pricing in NPC); and/or
 - a 'Ship To' GLN that is a health service specific GLN (prices will only be visible to the specific health service.)
- Suppliers and distributors should ensure that they have been made "NPC Ready" prior to publishing data.

Common NPC data publishing issues:

Item data:

- Data not validated against the most recent GS1 validation rules.
- Minimum Order Quantity and/or Order Quantity Multiple incorrect.
- Trade Item is an Order Unit and/or Trade Item is an Invoice Unit incorrect.
- Obsolete items not identified End Availability Date must be populated.
- Suppliers not publishing items that are sold through their distributors when it is a different unit of measure (UOM.)
- Change of GTIN not communicated directly to the HSV Category Manager and therefore item cannot be marked as Contracted.
- Items loaded on the NPC but not published.
- GTINs published to the NPC with a different part number to tender.
- Only partial publication of items. All items in the full range need to be published.
- 'Country of Origin' has not been published.
- After a GTIN hierarchy is updated, the GTIN of Base Unit attribute is not updated.
- The Packaging Type Code not being populated at all or not on all levels in the product hierarchy.
- Incorrect United Nations Standard Products and Services Code (UNSPSC) version being used. UNSPSC v.19 should be used in all levels of a product hierarchy.
- Having incorrect or inaccurate values for the width, height and depth of the GTIN.
- All base unit GTINs should have an 'EA' Net Content entry.
- Manufacturer Name and Manufacturer Internal Reference not populated or not populated correctly. This
 must the actual brand owner's details.
- Suppliers/distributors have published data on the NPC but have not been made 'NPC Ready' for HealthShare Victoria.

Pricing data:

- HSV contract prices not added or incorrect contract price.
- When a contract price has ended, it has not been updated. If a contract price is no longer applicable, a list price must be added.
- Pricing published at a different level than tendered GTIN.
- Publication of price at the wrong level of the hierarchy.
- Pricing is published to an incorrect 'Ship To' GLN (often 9377779142295) when it should be 9339626009991.

NPC ready and data quality

- Suppliers/distributors should ensure that they are NPC Ready. This means that the data being
 published on the NPC is error-free and meets HSV's requirements.
- As data validation rules continuously evolve, it is important that suppliers/distributors develop a culture of maintaining data integrity that is published on the NPC.
- Following the NPC Ready process, suppliers/distributors will receive a monthly Data Quality Report from GS1 Australia that details any issues that need to be remediated.
- For more information, suppliers and distributors should contact the GS1 NPC Support Team.

More information/resources:

- GS1: Visit https://www.gs1au.org/industries/healthcare
 For support with loading your data into the NPC, contact the GS1 NPC Support Team via phone 1300
 BARCODE (1300 227 263) or email npccustomersupport@gs1au.org
- HealthShare Victoria: <u>helpdesk@healthsharevic.org.au</u>