# HSV graduated compliance model

The HSV graduated compliance model is used when assessing and deciding upon an appropriate course of action to respond to reported or identified non-compliance with the HSV PPs or the *Health Services Act 1988 (Vic).*

The risk rating, type of incident and compliance stance are considered when determining the appropriate action.

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| HSV graduated compliance model | | | |
| Risk rating | Incidence | Compliance stance | Action |
| High risk | Frequent, repeated or systemic non-compliance. | Deliberate disregard for regulatory arrangements. | Report to Minister or HSV direction. |
| Moderate risk | Increasing instances of non-compliance. | Resisting or unwilling to comply. | Administrative action. |
| Low risk | First instance of non-compliance. | Working towards compliance. | Education and support. |