

HSV FMIS and WMIS Implementation

HSV Customer Representative contact list

Contact	Role	Phone	Email
HSV Helpdesk	HSV queries including contracts, Procurement Activity Plan, Compliance, website, Accounts Payable and Accounts Receivable, product complaint forms	9947 3900	helpdesk@healthsharevic.org.au
Santo Cavaleri	General Manager Warehouse	8731 3113	s.cavaleri@healthsharevic.org.au
Bill Frangoulis	Deputy General Manager Warehouse / Customer service	8731 3115	b.frangoulis@healthsharevic.org.au
Chris Travis	Inventory and Systems Administrator	8731 3103	c.travis@healthsharevic.org.au
Grace Bueti	DC Customer Service Coordinator	8731 3106	g.bueti@healthsharevic.org.au
Helen Toperosa	Customer Service Advisor – orders, back orders, returns	8731 3107	h.toperosa@healthsharevic.org.au
Alicia Kalinowski	Customer Service Advisor – non-clinical product queries	8731 3101	a.kalinowski@healthsharevic.org.au
Linda Reed	Customer Service Advisor (Western Health)	8731 3108	l.reed@healthsharevic.org.au
Sheena Tuala	Customer Service Advisor – (RCH, RWH, RVEEH, PMCC)	9947 3965	s.tuala@healthsharevic.org.au
Ruth Blazina	Customer Service Advisor - Supplier and consolidated invoices and receipting direct deliveries	9947 3964	r.blazina@healthsharevic.org.au
Daniel Lovelock	Customer Service Advisor - RMH	8731 3104	d.lovelock@healthsharevic.org.au
David Blackmore	Imprest Coordinator – RMH and WH	8731 3105	d.blackmore@healthsharevic.org.au

Northern Health CS	Supply team at NH manage own enquiries	84058386 or 84052637	TNH-SupplyServicesGroup@nh.org.au
Robert Konjarski	Imprest Coordinator – NH RCH RWH RVEEH	8731 3110	r.konjarski@healthsharevic.org.au
Steve Anderson	Clinical Product Advisor – recalls and product complaints	8731 3119	s.anderson@healthsharevic.org.au
Purchasing Lisa Favrin Chetan Makwana	Issues with purchasing orders including price, UOM, GTIN, PO raised to wrong supplier, substitute item required, agency codes, additional information about products, requests for frequently ordered items to be catalogued, POs for urgent non-catalogue requisitions, assistance with raising standing orders, supplier despatch issues.	9947 3941 9947 3777	purchasing@healthsharevic.org.au
Accounts Payable	Accounts payable	9947 3900	accountspayable@healthsharevic.org.au
Accounts Receivable	Accounts receivable	9947 3900 9947 3751	accountsreceivable@healthsharevic.org.au