

HSV Purchasing Policies 2023 Key Changes Guide

Contents

Health Purchasing Policy 1: Procurement Governance	2
Health Purchasing Policy 2: Procurement Strategic Analysis.....	11
Health Purchasing Policy 3: Market Approach	18
Health Purchasing Policy 4: Contract Management and Asset Disposal	26
Health Purchasing Policy 5: Collective Purchasing	34
HPV Health Purchasing Policy Key Terms and Definitions	42

Background

The HSV Purchasing Policies contain the following elements:

1. Introduction (HSV authority to establish purchasing policies, and health services obligation)
2. Governance principles and associated requirements (these are mandatory for health services)
3. Supplementary material (non-mandatory supporting material)

Within this document only element one and two have been included as these are the mandatory requirements for Schedule 1 and 5 health services listed in the *Health Services Act 1988 (Vic)*.

The information presented in this document is general in nature and based on Health Share Victoria's interpretation of the Health Services Act 1988 (Vic) and any ancillary legislation and regulations in effect at the time, and should not be relied upon as legal advice. Please consider seeking professional and independent advice from your legal representative as to the applicability and suitability of this information and the legislation to your own business needs or circumstances.

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>Health Purchasing Policy 1: Procurement Governance</p>	<p>HSV Purchasing Policy 1: Governance</p>
<p>1. Introduction</p> <p>1.1 This policy outlines the requirements for establishing a governance framework to monitor and manage procurement across a health entity. The policy is mandated for all Schedule 1 and 5 public hospitals and health services (as listed in the Health Services Act 1988 (Vic), hereafter referred to as 'mandated health services').</p>	<p>1. Introduction</p> <p>1.1 Authority of policies</p> <p>1.1.1 Under section 134(1) of the <i>Health Services Act 1988 (Vic)</i>, HealthShare Victoria (HSV) is responsible for the establishment of purchasing policies relating to the supply of goods and services to health services and the management and disposal of goods by health services.</p> <p>1.1.2 Health services listed in Schedule 1 and 5 of the <i>Health Services Act 1988 (Vic)</i> are responsible under section 134(3) of the <i>Health Services Act 1988 (Vic)</i> for complying with each purchasing policy.</p> <p>1.2 Obligation</p> <p>1.2.1 This policy outlines the mandatory Principle/s and Requirements for all Schedule 1 and 5 health services listed in the <i>Health Services Act 1988 (Vic)</i>.</p> <p>1.2.2 Part 3 is provided to assist with meeting the compliance obligations and the type/s of evidence a health service may provide to an auditor. Part 3 materials are not assessable in the audit.</p>
<p>1.2. The Procurement Governance policy has three components:</p> <p>a. Procurement governance framework - establishes processes, authorities, account abilities and relationships for mandated health services to manage an efficient and effective procurement function</p> <p>b. Evaluation and compliance - outlines the role of Health Purchasing Victoria's (HPV) Board in ensuring mandated health service compliance with the Health Purchasing Policies</p> <p>c. Procurement complaints management - establishes how complaints or a concern raised by a supplier in relation to the process and probity applied</p>	<p>2.1 Governance Principle:</p> <p>Health services to establish, implement, and regularly review a Procurement Governance Framework (PGF) to monitor and manage procurement and emergency procurement across the health service.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>by a mandated health service, when carrying out a procurement activity, is managed</p>	
<p>1.3. Figure 1 illustrates the end-to-end procurement process model. The Procurement Governance policy applies to the entire process.</p>	<p>Section 1.3 removed</p>
<p>2. Procurement governance framework</p> <p>2.1. Governance can be defined as the processes by which a mandated health service holds itself accountable and ensures its procurement decisions and processes are justifiable and defensible</p>	<p>2.2 Governance associated requirements:</p> <p>a) Health services' roles, responsibilities, and capabilities, including the Accountable Officer (AO) and Chief Procurement Officer (CPO), are identified and documented within the PGF.</p>
<p>2.2. The Chief Executive Officer of a mandated health service (CEO) is responsible for establishing and implementing the health service's procurement governance framework. The CEO must set up the governance framework before undertaking any procurement activity.</p>	<p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.3. In establishing a governance framework, the CEO must ensure roles and responsibilities are clearly identified and defined, procurement strategies and plans are developed, implemented and monitored for compliance.</p>	
<p>Roles and responsibilities</p> <p>2.4. The CEO of the mandated health service must establish the role of Chief Procurement Officer (CPO) that has visibility and oversight of the entire non-salary spend profile of the health service. This includes, but is not limited to, consumable supplies including prostheses and pharmaceuticals, capital equipment, information technology supplies and services, engineering, facilities management and support services, and professional and clinical services.</p>	
<p>2.5. The CPO, or a senior executive assigned to this role, must:</p> <p>a. hold a qualification in procurement or hold qualifications with a definable procurement component; or</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>b. have experience and expertise in managing a procurement function (or have access to procurement expertise and advice) that matches the health service's procurement profile</p>	
<p>2.6. The CPO must:</p> <p>a. provide expert advice and guidance to the CEO or the health service's Board, where the CEO in a smaller health service takes on the role of CPO, on matters related to the procurement governance framework and any strategic procurement initiatives</p> <p>b. endorse major procurement categories</p> <p>c. oversee the development, application and on-going assessment of the governance framework for approval by the CEO or the health service's Board, where the CEO in a smaller health service takes on the role of CPO, including:</p> <p>i. assessing the capability of the health service and developing plans to improve capability to ensure it is appropriate for the scope, nature and complexity of the procurement activity carried out by the health service</p> <p>ii. identifying major procurement categories for the health service</p> <p>iii. reviewing performance in procurement and capability at regular intervals and report annually to the CEO or Board</p> <p>d. ensure that all procurement activity applies strategies, policies, procedures, practices and probity that comply with HPV policies and any other requirements in the <i>Health Services Act 1988 (Vic)</i>, the statutory or policy requirements of other governing bodies, or imposed by the CEO/Board through an instrument of delegation</p> <p>e. ensure that the complaints management and reference group establishment process demonstrates due process and integrity</p> <p>f. develop a procurement strategy for the health service</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>g. ensure that probity is maintained in all purchasing, tendering and contracting activities of the health service through the implementation of a probity assurance framework</p> <p>h. ensure there are processes in place to maintain the security of confidential and commercially sensitive information to which the health service has access further to their tendering, purchasing and contracting activities</p>	
<p>2.7. The CEO may establish a procurement steering committee. The role of the procurement steering committee is to coordinate procurement activity across the mandated health service by involving departmental heads representing the various supply chains present in the health service.</p>	
<p>Developing a procurement strategy</p> <p>2.8. The governance framework is underpinned by a procurement strategy for the mandated health service. This strategy provides an overview of the organisation's procurement profile and includes the following components:</p> <p>a. Procurement Activity Plan - detailing a list of all anticipated procurement activities that the health service anticipates taking to market in the next 12-18 months</p> <p>b. Capability Development Plan - that identifies the steps to be taken to improve capability within the health service to be able to undertake all the procurement needs of the entity</p> <p>c. Supplier Engagement Plan - that documents all the processes, systems and communication strategies to maintain good relationships with existing and prospective suppliers</p> <p>d. Contract Management Strategy - that provides a framework, based on the spend profile of the health service, for how procurement categories and individual procurement will be managed at the contractual stage</p>	<p>2.2 Governance associated requirement</p> <p>b) Health services to develop and implement a Procurement Strategy that outlines the procurement profile. HSV may request a review of the procurement plan and component parts at any time.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>Details for developing these four respective components are available in the respective guides, available at the Health Purchasing Victoria website at http://www.hpv.org.au.</p>	
<p>2.9. The CEO must ensure that the procurement strategy is reviewed annually to confirm alignment with the procurement profile of the mandated health service and broader government objectives.</p>	
<p>Critical Incident Procurement (CIP) has been moved from Health Purchasing Policy 3 Market Approach to HSV Purchasing Policy 1 Governance. It is now called Emergency Procurement with amended supporting material. This is alignment with the Victorian Government Purchasing Board ‘Good and services procurement policies’.</p>	<p>2.2 Governance associated requirements: c) Health services must develop an emergency management plan that is clear, concise, streamlined, flexible, proportionate and identifies relevant information in-line with evidence contained in Part 3: 3.3</p>
<p>3. Evaluation and compliance 3.1. The HPV Board, or its delegate, in accordance with the <i>Health Services Act 1988 (Vic)</i> may require the CEO to audit compliance with HPV purchasing policies and directions and provide an audit report to the HPV Board or delegate.</p>	<p>2.2 Governance associated requirements: e) Annually health services are required to:</p> <ul style="list-style-type: none"> i. conduct a self-assessment of performance against HSV’s purchasing policies, collective agreements and supply chain; ii. complete an attestation of compliance with HSV’s purchasing policies within the health service’s annual report in the form prescribed by HSV; iii. report activation of emergency within the health service’s annual report including the following details: <ul style="list-style-type: none"> • the nature of the emergency; • a summary of the goods and services procured; • total spend on goods and services; and • the number of contracts awarded valued at \$100,000 (GST inclusive) or more. iv. submit a Procurement Activity Plan to HSV and publish on the health service’s website; v. submit current contracts in place at the time of submission; and
<p>3.2. Health services are required to comply with HPV reporting requirements to assist HPV in its role of ensuring probity and implementing and reviewing policies and practices to promote best value in health sector procurement.</p>	
<p>3.3. Specific health service reporting requirements include:</p> <ul style="list-style-type: none"> a. the provision of audit reports detailing the outcomes of audits of compliance with HPV purchasing policies and directions as requested by the HPV Board in the HPV Audit Schedule or as part of a separate request in accordance with clause 3.1 above. b. an annual attestation of compliance with the HPV Health Purchasing Policies in the health services’ annual report of operations identifying any 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>material non-compliance issues. The attestation must be made by the CEO and follow the form prescribed by HPV in its guidance material.</p> <p>c. an annual self-assessment submitted to HPV regarding the health services:</p> <p>i. compliance with the HPV Health Purchasing Policies identifying all non-compliance issues and remedial actions relating to the issue(s); and</p> <p>ii. compliance to HPV collective agreements identifying all non-compliance and remedial actions relating to the issue(s)</p> <p>d. regular status reports to HPV on the health services' compliance with HPV collective agreements as per the obligations set out in HPV Health Purchasing Policy 5. Collective Purchasing identifying any non-compliance issues and remedial actions relating to the issue(s)</p> <p>e. an ongoing obligation to report to HPV material non-compliance issues that arise in relation to the HPV Health Purchasing Policies as soon as the health service becomes aware of the issue, and remedial actions relating to the issue(s)</p> <p>f. annual submission of health service activity reports, including:</p> <p>i. details of all procurement activities that the health service anticipates taking to market in the next 12-18 months</p> <p>ii. details of all current contracts in place at the health service at the time of submission</p> <p>iii. details of all on-selling arrangements that relate to HPV contracted products or services as per clause 2.6 (j) of Health Purchasing Policy 5. Collective Purchasing</p> <p>g. other specific reporting requirements communicated to health services in advance of the requirement</p>	<p>vi. submit approved on-selling arrangements.</p> <p>f) Health services to submit a board approved audit report detailing the outcomes of audits of compliance with HSV purchasing policies requested in the HSV Audit Schedule or as part of a separate request by HSV.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>


2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>3.4. Health service audit reports and annual attestations of compliance with the HPV Health Purchasing Policies must be verified by the health service Board.</p>	
<p>4. Procurement complaints management</p> <p>4.1. A procurement complaint is an issue or concern expressed by a supplier in relation to the process or probity applied by a mandated health service when carrying out a procurement activity. The complaint should be a letter, email or fax lodged with a mandated health service's CPO.</p>	<p>2.2 Governance associated requirements:</p> <p>d) Health services are to implement a complaints procedure which supports procedural fairness.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>4.2. The mandated health service must develop a procurement complaints management policy that sets out the process and procedures for addressing complaints, or ensure that procurement complaints are managed according to this policy in their general complaints management policy.</p>	
<p>4.3. The investigation of a complaint and subsequent response must be overseen by a person not involved in the subject matter of the complaint. A mandated health service's procurement complaints management policy must be published in a public domain and easily accessible to a complainant.</p>	
<p>4.4. The procurement complaint management policy must outline:</p> <ul style="list-style-type: none"> a. how the investigation will be dealt with including any specific processes defined in an individual procurement activity or contract b. what documentation the organisation requires from the complainant in terms of scope and format c. contact and lodgement details for all documents d. timelines for conducting the investigation and providing a response 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> e. the range of outcomes available to the organisation in responding to a complaint f. the escalation process for a review by HPV, should the findings and actions taken by the organisation not resolve the matter to the satisfaction of the complainant g. other government bodies that may be able to assist 	
<p>4.5. Mandated health services are to inform the HPV Board within five working days of any complaint that could not be resolved to the satisfaction of both parties.</p>	
<p>4.6. The health service must maintain a register and report annually to their Board the following information in relation to each complaint received:</p> <ul style="list-style-type: none"> a. procurement activity to which the complaint relates b. status of the complaint confirming whether it: <ul style="list-style-type: none"> i. was resolved ii. is still under investigation iii. could not be resolved 	
<p>Referring a complaint to the HPV Board for review</p> <p>4.7. A complainant can refer a complaint to the HPV Board for review if not satisfied with the findings and actions of the mandated health service involved. This could be related to the management of the complaint or the application of the Health Purchasing Policies.</p>	<p>Section 4.7 has been moved to Part 3 Supplementary Materials</p>
<p>4.8. Complaints submitted to the HPV Board must be lodged by letter, email or fax within 10 working days of the receipt of the findings by the organisation to:</p>	<p>Section 4.8 has been moved to Part 3 Supplementary Materials</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>The Chair HPV Board Health Purchasing Victoria Level 34, 2 Lonsdale Street Melbourne Victoria 3000</p>	
<p>4.9. The complainant must provide the following material:</p> <ul style="list-style-type: none"> a. evidence that the mandated health service did not correctly apply Health Purchasing Policies in relation to a procurement activity b. evidence that the mandated health service’s complaints management procedures were not applied correctly c. a copy of all relevant correspondence between the complainant and the mandated health service in relation to the nature of the complaint d. any additional material requested by the HPV Board to assist it in its findings 	<p>Section 4.9 has been moved to Part 3 Supplementary Materials</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>Health Purchasing Policy 2: Procurement Strategic Analysis</p>	<p>HSV Purchasing Policy 2: Strategic Analysis</p>
<p>1. Introduction</p> <p>1.1. This policy outlines the requirements for determining the complexity level of procurement activities undertaken by a health service, and assessing the capability level needed to match the complexity of a procurement activity. The policy is mandated for all Schedule 1 and 5 public hospitals and health services (as listed in the Health Services Act 1988 (Vic), hereafter referred to as ‘mandated health services’).</p>	<p>1. Introduction</p> <p>1.1 Authority of policies</p> <p>1.1.1 Under section 134(1) of the <i>Health Services Act 1988 (Vic)</i>, HealthShare Victoria (HSV) is responsible for the establishment of purchasing policies relating to the supply of goods and services to health services and the management and disposal of goods by health services.</p> <p>1.1.2 Health services listed in Schedule 1 and 5 of the <i>Health Services Act 1988 (Vic)</i> are responsible under section 134(3) of the <i>Health Services Act 1988 (Vic)</i> for complying with each purchasing policy.</p> <p>1.2 Obligation</p> <p>1.2.1 This policy outlines the mandatory Principle/s and Requirements for all Schedule 1 and 5 health services listed in the <i>Health Services Act 1988 (Vic)</i>.</p> <p>1.2.2 Part 3 is provided to assist with meeting the compliance obligations and the type/s of evidence a health service may provide to an auditor. Part 3 materials are not assessable in the audit</p>
<p>1.2. The Procurement Strategic Analysis policy covers three components:</p> <p>a. Complexity assessment - complexity in procurement refers to the various internal and external factors that impact the intricacy and scope of requirements and/or issues involved in a procurement activity</p> <p>b. Market analysis review - market analysis is the systematic review of the characteristics, capacity and capability of the supply market in order to understand the extent to which the market meets the needs of the health service</p> <p>c. Capability assessment - indicates the level of capability in a mandated health service. Procurement capability is about matching the people, resources, systems and processes to the requirements of procurement</p>	<p>2.1 Strategic analysis principle:</p> <p>Health services are to determine the complexity of the procurement activity and the corresponding capability level required to complete a successful procurement.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>activity, ensuring sufficient expertise and other resources are in place to carry out the procurement successfully to achieve best value outcomes</p>	
<p>1.3. The assessment of complexity and capability focus on the category level of procurement and should take place early in the procurement process (Opportunity Assessment). However, the assessments should be reviewed throughout the procurement process as additional considerations and more detailed information is obtained from the engagement, analysis and sourcing strategy stages.</p>	
<p>1.4. Figure 1 illustrates the end-to-end procurement process model and highlights the areas (steps 1 to 4) of the process to which this policy applies.</p>	<p>Section 1.4 removed</p>
<p>2. Complexity assessment</p> <p>2.1. Complexity assessment involves an analysis of the market and other factors influencing the various areas of spend of a mandated health service to inform the procurement process.</p>	<p>2.2 Strategic analysis associated requirements:</p> <p>a) Health services are to understand the complexity of both internal and external factors of procurement activities.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>Initial complexity assessment</p> <p>2.2. Mandated health services must assess the complexity of a procurement activity before it begins. Prior to the assessment, mandated health services must identify its procurement spend profile; where the health service's non-salary spend is categorised based on common supply and demand drivers and suppliers.</p>	
<p>2.3. The assessment of complexity must initially be applied to:</p> <p>a. relevant categories of procurement</p> <p>b. any individual procurement activity that:</p> <p>i. does not fall into a category of procurement; and</p> <p>ii. is strategic or of high risk to the business of the health service</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2.4. Carrying out an assessment of complexity at the category level can identify individual procurements and strategic or high-risk procurements that require further individual complexity assessment. An assessment of complexity involves:</p> <ul style="list-style-type: none"> a. setting out the business requirements of the goods or service being purchased including the importance/criticality to the organisation and any risks involved b. identifying and measuring the internal and external factors that affect the procurement c. assessing the capacity, capability and motivation of the market to supply the goods or service (see section 3. Market analysis review) d. setting out the value created by the procurement to the health service and analysing opportunities to improve value for money e. analysing the opportunities for aggregating purchasing demand f. analysing the opportunities within the procurement category or activity to improve the outcomes for local businesses and small to medium enterprises to participate in government procurement g. investigating the best way to approach the market that is both cost effective to suppliers and buyers and considers opportunities for local businesses to participate 	
<p>Complexity matrix</p> <p>2.5. The outcome of the complexity assessment will allocate procurement categories and individual procurements into one of four categories of complexity, and guide the market and contract management approach for each category. HPV collective agreements may occur in categories in the leveraged, focused and strategic quadrants.</p>	
<p>Complexity Quadrant Description</p>	

2017 Health Purchasing Policies		2023 HSV Purchasing Policies
Transactional	Small value and low-risk transactions where approved suppliers (e.g. HPV collective agreements) are not available or viable.	
Leveraged	Frequently used goods/services in a competitive marketplace that are procured by an individual mandated health service or whole of health sector, where the mandated health service has the ability to drive value.	
Focused	Procured goods/services where a limited number of suppliers are available or where novel commercial arrangements are in place.	
Strategic	Goods/services in a competitive market that are high value, where business criticality is high, and/or where the good/service is of State significance	
2.6.	The mandated health service's Chief Procurement Officer (CPO) is to be consulted when determining the optimal approach to market for any procurement identified as strategic or high risk to the organisation. Consideration should also be given to engaging a probity advisor or probity auditor	
2.7.	Where there is an existing HPV collective agreement in place for an identified category, mandated health services must observe the rules of use for the agreement. This may include a requirement to complete an assessment of complexity for an individual procurement under the agreement.	
3. Market analysis review		2.2 Strategic analysis associated requirements:
3.1.	Market analysis involves an assessment of the market dynamics, which informs the assessment of the complexity of the procurement activity and	b) Health services are to systematically review market analysis, including the characteristics, capacity and capability of the supply chain.

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>helps determine the best way to approach the market (taking into consideration market risks and any alternative solutions). It can also determine the viability of a procurement requirement.</p>	<p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>3.2. The objective of market analysis is to understand the capacity of the market to supply the goods or services required in relation to:</p> <ul style="list-style-type: none"> a. suppliers and their market share b. competition in the market, including potential for new entrants c. product lifecycle d. availability of substitutes for the good or service e. cost model and drivers f. market share represented by the health service's forecast demand g. robustness of the supply chain 	
<p>3.3. For each individual procurement activity, a mandated health service must:</p> <ul style="list-style-type: none"> a. consider the outcome of the initial complexity assessment to determine if the assessment at the category level establishes the basis for being able to approach the market b. conduct further market analysis to improve understanding of the capability and capacity of the market to supply and to identify opportunities for market based solutions c. reassess each procurement requirement with regard to the market analysis d. undertake further complexity analysis at the level of the individual procurement activity where either: <ul style="list-style-type: none"> i. the category assessment provides insufficient detail to determine the optimal approach to market; or ii. the rules of use of an HPV collective agreement require it 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> e. consider engaging an independent probity advisor or probity auditor based on the complexity of the procurement and the risk to the organisation f. prepare a statement of grounds, or business case, which supports the decision to proceed with the procurement and identifies the optimal market engagement strategy g. consider how assets associated or accrued as part of the procurement activity will be managed and/or disposed 	
<p>3.4. The mandated health service's CPO is to be consulted when determining the optimal approach to market for any procurement identified as strategic or high risk to the organisation. The approach to market must be approved according to the mandated health services procurement governance framework.</p>	
<p>4. Capability assessment</p> <p>4.1. The Chief Executive Officer of a mandated health service (CEO) must ensure that the organisation has, or has access to, an appropriate level of procurement expertise, resources, systems and processes that enable procurement activities to be completed successfully.</p>	<p>2.2 Strategic analysis associated requirements:</p> <p>c) Health services are to assess procurement capability, ascertaining the right match of people, resources, systems, and processes to the complexity of the procurement for the most appropriate value outcomes.</p>
<p>4.2. The assessment of capability must:</p> <ul style="list-style-type: none"> a. be carried out by people with appropriate knowledge and expertise b. identify the capabilities needed to carry out the procurement activity c. identify whether the capabilities in the organisation need to be developed or supplemented to undertake the procurement activity 	<p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>4.3. An assessment of capability may be based on the whole organisation or on particular business units</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
4.4. Where the mandated health service's capability does not match the procurement complexity, the CEO must ensure the required level of capability is secured from external sources.	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
Health Purchasing Policy 3: Market Approach	HSV Purchasing Policy 3: Market Approach
<p>1. Introduction</p> <p>1.1. This policy outlines the requirements for approaching the market and engaging with potential suppliers. The policy is mandated for all Schedule 1 and 5 public hospitals and health services (as listed in the Health Services Act 1988 (Vic), hereafter referred to as ‘mandated health services’).</p>	<p>1. Introduction</p> <p>1.1 Authority of policies</p> <p>1.1.1 Under section 134(1) of the <i>Health Services Act 1988 (Vic)</i>, HealthShare Victoria (HSV) is responsible for the establishment of purchasing policies relating to the supply of goods and services to health services and the management and disposal of goods by health services.</p> <p>1.1.2 Health services listed in Schedule 1 and 5 of the <i>Health Services Act 1988 (Vic)</i> are responsible under section 134(3) of the <i>Health Services Act 1988 (Vic)</i> for complying with each purchasing policy.</p> <p>1.2 Obligation</p> <p>1.2.1 This policy outlines the mandatory Principle/s and Requirements for all Schedule 1 and 5 health services listed in the <i>Health Services Act 1988 (Vic)</i>.</p> <p>1.2.2 Part 3 is provided to assist with meeting the compliance obligations and the type/s of evidence a health service may provide to an auditor. Part 3 materials are not assessable in the audit.</p>
<p>1.2. The Market Approach policy is made up of three components:</p> <p>a. Market approach - provides minimum requirements for engaging and sharing information with potential suppliers, in a fair and transparent manner</p> <p>b. Evaluation, negotiation and selection - provides minimum requirements for evaluating, selecting and negotiating agreements with suppliers, fairly and equitably</p> <p>c. Critical incident - establishes a transparent process for urgent procurement needs in the case of a clinical, operational or State health emergency</p>	<p>2.1 Market approach principle:</p> <p>Health services systematically, efficiently and fairly manage procurement analysis and planning, when approaching the market, to maximise operational and financial performance and minimise risk.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>1.3. Figure 1 illustrates the end-to-end procurement process model and highlights the areas (steps 5 and 6) of the process that this policy applies to.</p>	<p>Section 1.3 removed</p>
<p>2. Market approach</p> <p>2.1. Analysis of the business requirements, the market's ability to respond and the complexity of a procurement activity, will guide the sourcing strategy including the market approach.</p>	<p>2.2 Market approach associated requirements:</p> <p>a) Health services implement minimum requirements for engaging and sharing information with potential suppliers in a fair, transparent manner and supporting probity, security, and confidentiality as set out in Part 3: 3.1.</p>
<p>2.2. In addition to achieving the optimal value for money outcome, the market approach process must ensure all potential suppliers are treated fairly, have access to similar information and that standards of probity, confidentiality and security are applied in the conduct of all actions between the mandated health service and suppliers.</p>	<p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.3. Mandated health services must develop and apply an appropriate market approach that:</p> <ul style="list-style-type: none"> a. encourages participation from the market segment relevant to the procurement activity b. adopts a market engagement strategy that is cost effective for buyer and supplier c. applies a market approach that engages with potential suppliers in a fair and equitable manner, and eliminates unnecessary barriers to participation by Small to Medium Enterprises (SMEs) and local businesses d. have processes in place to ensure the confidentiality and security of bids from suppliers e. provides sufficient time for potential suppliers to prepare a submission taking into account the complexity of the procurement activity and market factors 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>f. makes any material change to a procurement requirement available to all suppliers selected or registered to participate in the procurement process</p>	
<p>Invitation to supply</p> <p>2.4. When requesting the market to provide information or bid for a procurement activity, a mandated health service must detail requirements that:</p> <ul style="list-style-type: none"> a. clearly identify the conditions for participation b. foster innovative or alternative supply solutions, where appropriate c. structure specifications that have relevance to SMEs and local businesses, where appropriate d. specify applicable broader government policy and Australian standards and/or regulations, where relevant, including any supplier charters or codes of conduct e. develop an evaluation plan for carrying out supplier selection f. specify the criteria and weightings to be used when evaluating submissions g. indicate if the selection process will apply a process for shortlisting h. do not adopt processes, technical specifications, conditions or a market engagement strategy that unfairly precludes relevant suppliers from participating in the potential supply arrangement 	<p>2.2 Market approach associated requirements:</p> <p>b) Health services implement minimum requirements for evaluation, negotiation and selection that supports fairness, transparency, probity, security, confidentiality, and value for money.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.5. A mandated health service must provide the following minimum information:</p> <ul style="list-style-type: none"> a. name and address of your organisation b. headline details of the supply requirement c. process timelines 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> d. address/site/method where documentation can be obtained e. address/site/method where further information will be provided (if relevant) f. address/site/method for receiving submissions g. contact details for person(s) managing the market approach 	
<p>Management of submissions received</p> <p>2.6. A mandated health service must:</p> <ul style="list-style-type: none"> a. provide a secure, physical submission facility and/or facility to receive electronic submissions and allocate responsibility for managing this to a business unit in the organisation b. implement a process to inform suppliers of successfully receiving their submission: <ul style="list-style-type: none"> i. immediately in the case of an electronic system; or ii. within five working days of submission close in the case of a physical receipt facility c. apply procedures in relation to late submissions that accord with the following protocols: <ul style="list-style-type: none"> i. late submissions are not to be accepted unless the supplier can clearly document to the satisfaction of the mandated health service's Chief Procurement Officer (CPO) that an event of exceptional circumstances prevailed ii. the CPO must also be satisfied that accepting a late submission would not compromise the integrity of the market approach iii. ensure the details of late submission and the decision-making process for including or excluding late submission are included in the evaluation recommendation 	
<p>3. Evaluation, negotiation and selection</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>3.1. Evaluation, negotiation and selection involve identifying the supplier(s) offering the best value for money to satisfy the mandated health service's requirements. A mandated health service may decide not to proceed with engaging a supplier if the evaluation and negotiation process cannot satisfy the requirements of the procurement activity.</p>	
<p>3.2. Evaluating submissions requires high standards of probity and systematic application of evaluation criteria and weightings. Negotiation is an iterative activity conducted after shortlisting suppliers and undertaken when it will potentially add value to the outcome of the procurement activity. Supplier selection establishes a relationship that can deliver value added improvements beyond the requirements of the contract.</p>	
<p>Evaluation of bids from suppliers</p> <p>3.3. In preparing for evaluation of bids/information submissions from suppliers, mandated health services must:</p> <ul style="list-style-type: none"> a. follow an evaluation plan (including the details of an evaluation panel) which reflects the level of risk, complexity and value of the procurement activity b. conduct the evaluation process with probity, fairness, consistency and impartiality and evaluate against the same specified criteria and weighting where provided c. clearly define the role of the probity auditor/probity advisor and/or advisory groups formed to advise and assess elements of a submission d. note and address any real or potential conflict of interest before starting the evaluation process e. separate the roles of the probity auditor and probity advisor for procurement activity that is critical and/or high risk f. document, and be able to defend, all stages of the decision-making process 	


2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>3.4. Mandated health services must also ensure that:</p> <ul style="list-style-type: none"> a. the evaluation process only considers a bid that meets the mandatory conditions of participation in the procurement process b. when alternative offers are encouraged, they are submitted and evaluated together with other conforming offers c. the capability of the people conducting an evaluation or negotiation process is adequate for the complexity of the procurement activity 	
<p>Negotiation with shortlisted suppliers</p> <p>3.5. Mandated health services must ensure:</p> <ul style="list-style-type: none"> a. the negotiation process is transparent, recorded and conducted in a manner that is fair and equitable for all parties shortlisted b. negotiation outcomes are clearly defined and documented c. negotiations seeking further information, improvements to a supplier's bid or a best and final offer are conducted in a consistent manner and that any accepted improvements are within the scope of the market approach 	
<p>Supplier selection</p> <p>3.6. Mandated health services must:</p> <ul style="list-style-type: none"> a. inform all suppliers of the status of their submissions b. create a formal agreement between parties for the selected supplier(s) which clearly outlines the responsibilities of both parties including any commitments made in the supplier response to the invitation to supply concerning delivery of the requirements and performance measures c. debrief unsuccessful suppliers in relation to their submission, if requested 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>4. Critical incident</p> <p>4.1. Critical incident protocols and processes are invoked when a relevant Minister or a Chief Executive Officer of a mandated health service (CEO) declares a critical incident to exist in relation to the operation of procurement processes by reason of at least one of the following:</p> <ul style="list-style-type: none"> a. an emergency within the meaning of the <i>Emergency Management Act 1986</i> b. an incident that causes the mandated health service’s business continuity plan to be activated c. an incident that represents a serious and urgent threat to the health, safety or security of a person or property d. a situation that represents a serious or urgent disruption to services, including patient care, provided by the health service 	<p>Critical Incident Procurement (CIP) has been moved from Health Purchasing Policy 3 Market Approach to HSV Purchasing Policy 1 Governance. It is now called Emergency Procurement with amended supporting material. This is alignment with the Victorian Government Purchasing Board ‘Goods and services procurement policies’.</p>
<p>4.2. In a critical incident, a mandated health service may adopt streamlined and flexible procurement processes to facilitate an immediate response to an emergency, crisis or disaster. If such a process is adopted, the mandated health service must:</p> <ul style="list-style-type: none"> a. take into account value for money, accountability and probity to the extent that they can be applied given the severity and urgency of the incident b. adopt minimum record keeping processes 	
<p>4.3. Mandated health services must adopt a format for recording the following minimum information with a view to being accountable for decisions in relation to:</p> <ul style="list-style-type: none"> a. the good/service being procured b. the purpose of the procurement activity c. the total value of the procurement (including GST) 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> d. the name and contact details of the supplier e. a short summary of the procurement process followed f. contact details of the party managing the procurement 	
<p>4.4. Mandated health services must maintain a register and report annually to their Board the following information regarding procurement activities during a critical incident:</p> <ul style="list-style-type: none"> a. total value of goods purchased b. total value of services purchased c. the nature of the critical incident to which the procurement values relate d. the date at which procedures under critical incidents cease (as defined by the CEO) 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
Health Purchasing Policy 4: Contract Management and Asset Disposal	HSV Purchasing Policy 4: Contract Management and Asset Disposal
<p>1. Introduction</p> <p>1.1. This policy outlines the requirements for contract implementation and management to derive maximum benefit from the procurement outcome. The policy is mandated for all Schedule 1 and 5 public hospitals and health services (as listed in the Health Services Act 1988 (Vic), hereafter referred to as 'mandated health services').</p>	<p>1. Introduction</p> <p>1.1 Authority of policies</p> <p>1.1.1 Under section 134(1) of the <i>Health Services Act 1988 (Vic)</i>, HealthShare Victoria (HSV) is responsible for the establishment of purchasing policies relating to the supply of goods and services to health services and the management and disposal of goods by health services.</p> <p>1.1.2 Health services listed in Schedule 1 and 5 of the <i>Health Services Act 1988 (Vic)</i> are responsible under section 134(3) of the <i>Health Services Act 1988 (Vic)</i> for complying with each purchasing policy.</p> <p>1.2 Obligation</p> <p>1.2.1 This policy outlines the mandatory Principle/s and Requirements for all Schedule 1 and 5 health services listed in the <i>Health Services Act 1988 (Vic)</i>.</p> <p>1.2.2 Part 3 is provided to assist with meeting the compliance obligations and the type/s of evidence a health service may provide to an auditor. Part 3 materials are not assessable in the audit.</p>
<p>1.2. The Contract Management and Asset Disposal policy covers two components:</p> <p>a. Contract management - the minimum requirements to ensure effective contract management, including the use of Health Purchasing Victoria (HPV) contracts; and</p> <p>b. Disposal of assets - establishes a process and mechanism to manage disposal of assets as part of a whole of life appraisal of the procurement activity</p>	<p>2.1 Contract management and asset disposal principle: Health services systematically and efficiently manage contract creation, execution and asset disposal for maximising operational and financial performance and minimising risk.</p>
<p>1.3. Figure 1 illustrates the end-to-end procurement process model and highlights the areas (Steps 7, 8 and Category Management) of the process that this policy applies to.</p>	<p>Section 1.3 removed</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2. Contract management</p> <p>2.1. Contract management is the systematic and efficient management of contract creation, execution and analysis for the purpose of maximising financial and operational performance and minimising risk.</p>	<p>2.2 Contract management and asset disposal associated requirements:</p> <p>a) Health services implement minimum requirements to effect contract management, including individual procurement and the overarching entity contract management strategy.</p>
<p>2.2. Contract management operates at two distinct levels: a. at the level of the organisation as a high-level Contract Management Strategy (CMS) b. at the level of individual procurement activity</p>	<p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>Contract management at the organisational level</p> <p>2.3. At the mandated health service level, a CMS can identify how individual contracts in a procurement category could be managed. It positions contract management issues at the beginning of the procurement planning cycle and allows for the effective allocation of resources.</p>	
<p>2.4. Developing a CMS is part of the procurement strategy planning process after identifying procurement categories and carrying out an assessment of complexity.</p>	
<p>2.5. At a minimum, mandated health services must include the following in its CMS:</p> <ul style="list-style-type: none"> a. the overall approach that will be used to manage contracts for categories or individual procurement activities in each complexity quadrant b. processes to ensure people with the sufficient capability are allocated to manage each contract c. a description of how performance measures (i.e. Key Performance Indicators) will be established and monitored for contracts in each complexity quadrant d. processes for identifying and managing risks in contracts, including any contingency planning 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>e. processes to ensure any potential additional value is achieved through continuous improvement</p>	
<p>Contract management at the individual procurement level</p> <p>2.6. At the individual procurement activity level, contract management is the management of contracts made with the supplier(s) to ensure that goods and services are delivered as agreed over the life of the contract and that value for money is achieved.</p>	
<p>2.7. Contract management as a function can extend beyond the current term of the contract, where there are on-going obligations associated with the contract, e.g. confidentiality, liability, guarantees, warranties or maintenance agreements.</p>	
<p>2.8. Consideration of contract management issues is relevant across the elements of market analysis and review and market approach. At the market approach stage of sourcing, it can inform prospective suppliers about the organisation's intended legal arrangement in delivering the procurement requirement, including any performance standards and review mechanisms.</p>	
<p>Key requirements</p> <p>2.9. A mandated health service must manage its contracts in a manner that is appropriate for the complexity and risk of the procurement activity.</p>	
<p>2.10. At a minimum, the mandated health service must develop:</p> <p>a. a CMS for categories that represent a significant proportion of the health services spend</p> <p>b. a Contract Management Plan (CMP) for each individual procurement activity that is critical and/or high risk</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2.11. The Chief Executive Officer of mandated health services (CEO) must ensure that:</p> <ul style="list-style-type: none"> a. contracts are managed on behalf of the health service by people with sufficient capability b. contracts clearly define the deliverables, performance standards, and review mechanisms required from the supplier 	
<p>2.12. The mandated health service must:</p> <ul style="list-style-type: none"> a. keep an appropriate record of contracts on a contracts register b. monitor contracts to ensure that key events are managed effectively including: <ul style="list-style-type: none"> i. the contract expiry date, by initiating any necessary procurement action well in advance of expiry ii. that timely decisions are made with regard to any contract options available iii. the expiry date of insurance or other relevant certificates and that new certificates are obtained prior to expiry c. ensure CMPs are implemented and monitored effectively 	
<p>HPV collective agreements</p> <p>2.13. HPV is responsible for:</p> <ul style="list-style-type: none"> a. establishing HPV collective agreements b. any formal variation of the HPV collective agreements c. managing supplier performance, including resolution of any formal disputes and breaches of contract 	<p>Section 2.13 removed</p>


2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2.14. Participating health services (see Health Purchasing Policy 5. Collective Purchasing for definition) are responsible for:</p> <ul style="list-style-type: none"> a. the day-to-day purchases under the agreements b. resolving any local Service Level Agreement (SLA) or local supplier performance issues that arise c. report as required on supplier performance to HPV 	<p>Moved to HSV Purchasing Policy 5 Collective Purchasing and Supply Chain.</p>
<p>2.15. HPV will:</p> <ul style="list-style-type: none"> a. ensure adequate advance notification to participating health services of the details, including agreement price schedules and key contract terms, for: <ul style="list-style-type: none"> i. newly established collective agreements ii. agreement renewals, including any options to extend agreements exercised iii. any other variations to agreements, including price variations b. provide sufficient time for participating health services to transition to any new agreement c. assist participating health services in identifying best value options in HPV agreements d. maintain a database of sales activity under HPV agreements, as reported by suppliers and/or health services and regularly share this information with participating health services e. where agreed with participating health services, maintain contract performance data reported by suppliers and/or health services f. communicate any changes to the rules of use or contract management terms g. take the necessary action in the case of a substantial breach of contract by any supplier that cannot be resolved by a participating health service 	<p>Section 2.15 removed</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2.16. Participating health services must:</p> <ul style="list-style-type: none"> a. work pro-actively with suppliers and HPV to transition within the designated timeframes to new HPV collective agreements b. communicate their requirements under the agreement directly with suppliers by issuing a purchase order or similar c. where indicated in the HPV agreement, establish SLAs with supplier(s) d. regularly monitor the performance of suppliers e. meet their obligations under the agreements, in particular with respect to payment terms, communication with suppliers and maintaining the security of all confidential and commercially sensitive information as per the terms and conditions of the agreements f. immediately notify HPV of any significant breach of the agreement by a supplier that cannot be resolved successfully directly with the supplier 	<p>2.2 Contract management and asset disposal associated requirements:</p> <p>b) Health services include the following minimum clauses within contracts:</p> <ul style="list-style-type: none"> i. Transition clause ii. Confidentiality clause iii. Supplier code of conduct <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>3. Disposal of assets</p> <p>3.1. This policy complements State government asset management policy requirements and the Victorian health policy and funding guidelines.</p>	<p>2.2 Contract management and asset disposal associated requirements:</p> <p>c) Health services establish and implement processes and mechanisms for the disposal of assets to support a whole of life cycle procurement approach in line with the Department of Treasury and Finance Asset Management Accountability Framework.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>3.2. Mandated health service CEOs must assign responsibility, accountability and reporting requirements, to establish and maintain asset management so as to optimise value for money, minimise risk and sustain maximum service provision.</p>	
<p>3.3. Disposal of assets should be considered when the asset is identified as being:</p> <ul style="list-style-type: none"> a. obsolete due to changed procedures, functions or usage patterns 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> b. no longer complying with clinical or occupational health and safety standards c. reaching its optimum selling time to maximise returns d. beyond repair e. surplus to requirements 	
<p>3.4. Disposal of assets can present the health service with opportunities to optimise the use of an asset, including:</p> <ul style="list-style-type: none"> a. extending the life of an asset by transferring it to another business unit or organisation b. recovering material for recycling prior to sending the asset to landfill c. transferring assets to not-for-profit organisations 	
<p>3.5. The disposal of assets is a key consideration in the forward planning of any procurement activity. Assets of (or belonging to, or in the care, custody, or control of) a mandated health service are to be disposed of in a way that takes into account probity, security, sustainability and transparency, as well as environmental and social factors. A mandated health service must develop and apply an asset disposal process that details:</p> <ul style="list-style-type: none"> a. parties/business unit responsible for managing the process b. reasons for disposal c. disposal options appropriate to the nature of the asset and broader government objectives d. management of issues of risk, liability, safety and security e. the process for keeping the health service's assets register up to date 	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>f. issues of risk, liability, safety and security associated with the use of an asset by other parties when transferring an asset to another location or entity</p>	
<p>3.6. The method of disposal will depend on whether the asset can be:</p> <ul style="list-style-type: none"> a. modified to extend the life of the asset b. transferred to another party c. recycled d. traded-in e. disposed of by way of public auction or public tender 	
<p>3.7. Disposal of assets must be in accordance with the principle of probity, taking into consideration the cost of disposal, to achieve the best value outcome.</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
Health Purchasing Policy 5: Collective Purchasing	HSV Purchasing Policy 5: Collective Purchasing and Supply Chain
<p>1. Introduction</p> <p>1.1. The Collective Purchasing Policy outlines the requirements for health services to comply with collective purchasing arrangements set up by Health Purchasing Victoria (HPV), a mechanism to leverage demand and drive a better value for money outcome. The policy is mandated for all Schedule 1 and 5 public hospitals and health services (as listed in the Health Services Act 1988 (Vic), hereafter referred to as ‘mandated health services’).</p>	<p>1. Introduction</p> <p>1.1 Authority of policies</p> <p>1.1.1 Under section 134(1) of the <i>Health Services Act 1988 (Vic)</i>, HealthShare Victoria (HSV) is responsible for the establishment of purchasing policies relating to the supply of goods and services to health services and the management and disposal of goods by health services.</p> <p>1.1.2 Health services listed in Schedule 1 and 5 of the <i>Health Services Act 1988 (Vic)</i> are responsible under section 134(3) of the <i>Health Services Act 1988 (Vic)</i> for complying with each purchasing policy.</p> <p>1.2 Obligation</p> <p>1.2.1 This policy outlines the mandatory Principle/s and Requirements for all Schedule 1 and 5 health services listed in the <i>Health Services Act 1988 (Vic)</i>.</p> <p>1.2.2 Part 3 is provided to assist with meeting the compliance obligations and the type/s of evidence a health service may provide to an auditor. Part 3 materials are not assessable in the audit.</p>
<p>1.2. Figure 1 illustrates the end-to-end procurement process model. Collective purchasing involves all areas of the procurement process.</p>	<p>Section 1.2 removed</p>
<p>2. Collective purchasing</p> <p>2.1. Health Purchasing Victoria (HPV) may choose to enter into collective agreements or arrangements, including joint ventures (e.g. with health services or Department of Treasury and Finance) on its own behalf, or on behalf of one or more Schedule 1 or 5 public hospitals or health services (mandated health services). Mandated health services must purchase from</p>	<p>2.1 Collective purchasing and supply chain principle: Comply with HSV’s collective agreements, supply chain conditions/specifications or approved Victorian Government SPC / SEPC to gain value for money through aggregated demand.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>any collective agreement or arrangement entered into by HPV on their behalf.</p>	
<p>2.2. In addition to mandated health services, other 'health or related services', as defined in the Health Services Act 1988 (Vic) that meet HPV's defined access criteria can also request to participate in any collective agreements or arrangements entered into by HPV as detailed in clauses 2.8 – 2.11 of this policy. Non-mandated health or related services granted access to HPV collective agreement(s) by HPV are hereafter referred to as 'non-mandated health services'. Mandated and non-mandated health services that are participating in a HPV collective agreement are referred to collectively as 'participating health services'.</p>	
<p>2.3. The Victorian Government also undertakes aggregated purchasing, through arrangements that take the form of State Purchase Contracts (SPCs) or Sole Entity Purchase Contracts (SEPCs). As outer budget agencies, mandated health services and health or related services can access SPCs and SEPCs (where mutually agreed). HPV may mandate the use of a Victorian Government SPC or SEPCs by mandated health services where:</p> <ul style="list-style-type: none"> a. HPV has reviewed the terms of the SPC or SEPC and consider the arrangement good value b. HPV has decided not to enter into an agreement in its own right on behalf of mandated health services, by virtue of the existence of the SPC or SEPC <p>SPC and SEPC contracts mandated by HPV will be published in the Victorian Government Gazette in Schedule to Health Purchasing Policy 5. Collective Purchasing – HPV mandated SPC and SEPC contracts.</p>	
<p>Obligations of mandated health services</p> <p>2.4. Mandated health services are required to:</p>	<p>2.2 Collective purchasing and supply chain associated requirements:</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> a. abide by the results of the sourcing outcome, which HPV (or its appointed agent) institutes in accordance with this policy, and the terms and conditions of any resulting agreements entered into by HPV (or its appointed agent) b. only purchase from a HPV collective agreement or arrangement, any good or service that has been sourced by HPV c. where HPV has reviewed the terms of a SPC or SEPC and consider the arrangement good value and by virtue of the existence of the SPC or SEPC, decided not to enter into an agreement in its own right on behalf of mandated health services, purchase only from that SPC or SEPC d. report compliance with HPV agreements and provide periodic purchasing and associated details as requested by HPV e. refrain from engaging in any practices that may have a subverting effect on HPV functions, health service obligations under the HPV Health Purchasing Policies and HPV collective agreements 	<ul style="list-style-type: none"> a) Health services within Schedule 1 and 5 of the Health Services Act 1988 (Vic) must only purchase from a HSV collective agreement, arrangement, or supply chain, any good or service that has been sourced by HSV. b) Compliance with HSV collective agreements, supply chain conditions/specifications, and HSV approved SPC and SEPC opportunities, including reporting. ... e) Refrain from engaging in practices that may subvert HSV's function <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.5. Unless:</p> <ul style="list-style-type: none"> a. a specific agreement applies only to certain hospitals or mandated health services and the mandated health service is excluded b. the mandated health service is exempted as per clauses 2.16 – 2.19 of this policy 	
<p>Moved to from Health Purchasing 4. Contract Management and Asset Disposal and moved to HSV Purchasing Policy 5 Collective Purchasing and Supply Chain.</p>	<p>2.2 Collective purchasing and supply chain associated requirements:</p> <ul style="list-style-type: none"> c) Health services are to be actively responsible and accountable for the establishment of internal processes and ongoing requirements of compliance with HSV collective agreements. Part 3: 3.2. <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>2.6. Mandated health services are also required to:</p> <p>a. assist HPV in identifying potential aggregation opportunities, including:</p> <p>i. informing HPV if any spend analysis or complexity assessment indicates ground for aggregating demand or benefits from HPV involvement</p> <p>ii. working with HPV to collect procurement data to assist in the identification process and to develop the HPV sourcing program</p> <p>b. provide input into the development of business cases as requested</p> <p>c. nominate participants in consultative and advisory groups, where appropriate, including executive, product or service reference groups or other advisory groups, that will contribute towards:</p> <p>i. the development of specifications</p> <p>ii. the evaluation of bid responses and/or other negotiations with suppliers</p> <p>iii. development of contract Key Performance Indicators (KPIs) and a contract management plan</p> <p>iv. an understanding of health services' resourcing, clinical and operational requirements to enable a successful transition to any HPV collective agreement</p> <p>v. on-going management of the category to optimise contract utilisation and review supplier performance</p> <p>d. act as HPV's agent in conducting sourcing activities, where mutually agreed</p> <p>e. establish appropriate processes to ensure the security of all confidential and commercially sensitive information; in particular, supplier information</p> <p>f. inform HPV where they on-sell, or otherwise provide, goods and services on an existing or new HPV collective agreement to other mandated health</p>	<p>2.2 Collective purchasing and supply chain associated requirements:</p> <p>d) Health services are to assist HSV in:</p> <p>i. identifying potential aggregation opportunities, including:</p> <ul style="list-style-type: none"> • informing HSV if any spend analysis or complexity assessment indicates grounds for aggregating demand or benefits from HSV involvement; and • working with HSV to collect procurement data to assist in the identification process and to develop the HSV sourcing program. <p>ii. providing input into the development of business cases as requested;</p> <p>iii. nominating participants in consultative and advisory groups, where appropriate, including executive, product or service reference groups or other advisory groups that will contribute toward:</p> <ul style="list-style-type: none"> • development of specifications; • evaluation of bid responses and/or other negotiations with suppliers; • development of contract key performance indicators (KPIs) and a contract management plan; • an understanding of health service's resourcing, clinical and operational requirements to enable a successful transition to any HSV collective agreement; • ongoing management of the category to optimise contract utilisation and review supplier performance; • acting as HSV's agent in conducting sourcing activities where mutually agreed upon; and • establishing appropriate processes to ensure the security of all confidential and commercially sensitive information, in particular, supplier information. <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>services or non-mandated health services that have been approved by HPV to access the relevant agreement</p> <p>g. seek approval from HPV to on-sell, or otherwise provide, goods and services on an existing or new HPV collective agreement to health and related services, not currently approved by HPV to access the relevant agreement</p> <p>h. ensure agreements are in place with entities in receipt of HPV contracted goods or services that protect the confidentiality of the HPV agreements involved, including pricing</p> <p>i. cease, and refrain from commencing, on-selling, or otherwise providing, goods and services on an existing or new HPV collective agreement to non-health entities unless an exemption is granted by HPV for the particular arrangement</p> <p>j. report annually, or as otherwise requested by HPV, details of all on-selling arrangements that relate to goods or services under a HPV collective agreement.</p>	
<p>2.7. HPV may approve arrangements under 2.6(g) or grant an exemption under 2.6(i) at its absolute discretion and subject to any number of conditions.</p>	<p>2.2 Collective purchasing and supply chain associated requirements:</p> <p>f) Seek approval from HSV to on-sell, and report any on-selling approved arrangements to HSV annually.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.8. Where fees or charges are levied for on-selling goods or services, these must comply with the health service's legal obligations under the Victorian Department of Treasury and Finance's Competitive Neutrality Policy and other applicable legislation or policy.</p>	
<p>Access by non-mandated health or related services</p> <p>2.9. All non-mandated health or related services are eligible to apply for access to HPV collective agreements. All requests for access must be made to HPV. Where, at the discretion of HPV, access is granted to a non-mandated entity, it must enter into an agreement with HPV to comply with:</p>	<p>Section 2.9 removed</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
a. all the requirements of this policy that mandated health services are subject to b. the rules of use established by HPV for purchasing and reporting under the HPV collective agreement to which access has been granted	
2.10. Details of arrangements for application for access and granting access by HPV are available in the HPV Access to Contracts Policy (available on request from HPV).	Section 2.10 removed
2.11. HPV may, at its absolute discretion, assign rights of access to collective agreements to nonmandated health or related services. Factors to be taken into account by HPV in exercising this discretion include: a. the factors listed under section 133 of the Health Services Act 1988 b. the benefit which would be gained by that agency c. whether there is any disadvantage to mandated health services	Section 2.11 removed
2.12. The onus of providing evidence to establish whether access should be granted, as may be required by HPV, remains with the non-mandated health service seeking access.	Section 2.12 removed
Confirmed annual sourcing program 2.13. As part of its procurement activity plan, HPV will, in consultation with stakeholders, develop a schedule of prospective sourcing requirements covering at a minimum twelve months, which will include both “greenfield” categories and currently contracted categories due for renewal, with the intention to supplant (and perhaps expand upon) existing collective agreements.	Section 2.13 has been moved to Part 3 supplementary material
2.14. HPV will publish a schedule of procurement activities derived from the prospective sourcing program, to be known as the ‘Confirmed Annual	Section 2.14 has been moved to Part 3 supplementary material

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>Sourcing Program' (CASP), at least annually for the coming financial year, but more often as may be desirable or necessary to meet the needs of both stakeholders and the market. Prior to publication the CASP may be amended by HPV to:</p> <ul style="list-style-type: none"> a. add categories, including any which may be required by government to fulfil a particular need, but which are not subject to consultation or notice as above b. defer previously scheduled categories to a subsequent year c. to remove a category from the CASP 	
<p>2.15. At the date of publication of the CASP for a relevant period, mandated health services may only enter into a new contract, or renew any current contract, with suppliers for categories of goods or services which are the subject of the CASP, where there is a contractual capacity to terminate forthwith any such contract when a relevant HPV collective agreement for the same deliverables is entered into. This obligation is removed for any category of goods or services removed from the CASP.</p>	<p>Section 2.15 has been moved to Part 3 supplementary material</p>
<p>Exemptions from HPV collective agreements</p> <p>2.16. The HPV Board, under its powers established in section 134 of the Health Services Act 1988 (Vic), may exercise its absolute discretion at any time to grant an exemption to a participating health service from any of the provisions of this policy, where it is reasonably established that a special circumstance exists to justify the exemption, with or without condition. HPV will, in exercising its discretion to grant exemptions, have regard to the factors referred to in section 133 of the Act.</p>	<p>2.2 Collective purchasing and supply chain associated requirements:</p> <p>g) Apply for an exemption from HSV collective agreements, supply chain arrangements, and HSV approved SPC and SEPC only in specific circumstances.</p> <p>Supporting material for health services is contained within the Part 3 Supplementary Materials.</p>
<p>2.17. Specifically, participating health services may request, and HPV may grant, an exemption from purchasing from an HPV collective agreement as required by this policy in the following circumstances:</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<ul style="list-style-type: none"> a. where a participating health service has a current contract in force in respect to the supply of particular goods and/or services at the time notification occurs that those goods and/or services are part of a CASP b. on clinical grounds; i.e. to ensure that patients of the participating health service will receive clinically appropriate treatment or care c. for operational reasons; i.e. to ensure the effective administration of the participating health service d. where there is a significant negative impact on the viability of small or medium sized businesses, or local employment growth or retention 	
<p>2.18. All requests for exemption must be submitted by the Chief Executive Officer of mandated health service (CEO) to HPV in accordance with the "Guide to Exemptions from HPV Collective Agreements". In particular applications for exemption must be accompanied by:</p> <ul style="list-style-type: none"> a. a statement of the reasons, including reasonable evidence of any arrangement the mandated health service has in place that may impact the relevant HPV collective agreement, or otherwise any reasons effectively preventing it at law from complying b. any supporting documentation or other material which HPV believes is required to assist the making of a decision 	
<p>2.19. HPV must record all requests for exemption and notify the HPV Board in accordance with the agreed delegations of authority for exemption decisions.</p>	

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
HPV Health Purchasing Policy Key Terms and Definitions	Section 4. Definitions of each policy
	<p>Accountable Officer (AO) Means chief executive officer (by whatever name called) of a health service.</p>
	<p>Actual conflict of interest There is a real conflict between an employee’s public duties and private interests (Victorian Public Sector Commission).</p>
	<p>Asset An item or thing that has potential value to an organisation, and for which the organisation has a responsibility. Asset does not include financial assets. Please refer to the Department of Treasury and Finance’s Asset Management Accountability Framework regarding asset management.</p>
<p>Procurement Categories A grouping of related goods or services based on similar characteristics. For example, packaging as a category may include a variety of different goods and materials, all of which share a common purpose. A category may be further divided into subcategories based on physical characteristics, such as plastic packaging, or cardboard packaging.</p>	<p>Categories Categories are groupings of similar goods or services with common supply and demand drivers and suppliers. For example, a blood collection tube would be a good in the pathology consumables procurement category. A category can be defined at any level above a single procurement. Categories will vary according to the size and type of organisation and the supply market.</p>
<p>Chief Procurement Officer (CPO) The CPO provides strategic expert advice and oversight of the procurement function to drive and ensure value-for-money outcomes in the organisation. The CPO is responsible for developing and monitoring a number of strategic procurement activities. The CPO can be a role or a position.</p>	<p>Chief Procurement Officer (CPO) The CPO provides strategic expert advice and oversight of the procurement function to drive and ensure value-for-money outcomes in the health service. The CPO is responsible for developing and monitoring strategic procurement activities.</p>
	Collective Purchasing

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
	Collective Purchasing, also sometimes referred to as a Collective Agreement or Collective Purchasing Arrangement, is a contract for the purchase of goods or services for the benefit of two or more entities. A Collective Agreement may be established by HSV on behalf of Health Services.
	<p>Conflict of interest</p> <p>Conflicts may be actual, potential or perceived (Victorian Public Sector Commission).</p>
	<p>Complaint</p> <p>A complaint is an issue or concern expressed by a supplier in relation to the process and probity applied by a health service when conducting a procurement activity.</p>
<p>Contract Management</p> <p>The process of ensuring the contractual obligations of successful suppliers is met during the life of the contract. Elements of contract management include supplier performance management, monitoring contract activity including acquittal against budgets, invoicing against contract prices/rates, review of Key Performance indicators (KPIs) and contract activity, and may involve regular meetings with stakeholders and/or suppliers. Proactive management will also seek to work with supplier to identify opportunities for additional benefits from the contract.</p>	<p>Contract Management</p> <p>The process of ensuring the contractual obligations of successful suppliers is met during the life of the contract. Elements of contract management include supplier performance management, monitoring contract activity including acquittal against budgets, invoicing against contract prices/rates, review of Key Performance indicators (KPIs) and contract activity and may involve regular meetings with stakeholders and/or suppliers. Proactive management will also seek to work with the supplier to identify opportunities for additional benefits from the contract.</p>
	<p>Contract Management Strategy (CMS)</p> <p>Identifies how individual contracts in a procurement category could be managed. It positions contract management issues at the beginning of the procurement planning cycle and allows for the effective allocation of resources.</p>
<p>Critical Incident</p> <p>An emergency within the meaning of the Emergency Management Act 1986 (Vic); an incident that causes your health service's business continuity plan to be activated; an incident that represents a serious and urgent threat to the health,</p>	<p>Emergency Procurement</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
<p>safety or security of a person or property; or a situation that represents a serious or urgent disruption to services provided by your health service.</p>	<p>An emergency in Victoria is defined by the <i>Emergency Management Act 2013 (Vic)</i> (the Act). In summary, an emergency is the actual or imminent occurrence of an event that in any way:</p> <ul style="list-style-type: none"> • endangers or threatens to endanger the safety or health of any person; • destroys or damages, or threatens to destroy or damage, any property; or • endangers or threatens to endanger the environment. <p>The definition in the Act includes a disruption to essential services (for example transport, fuel, power, water, sewerage). The Emergency Procurement Policy may also be applied to an event that significantly disrupts or threatens provision of an organisation's key services.</p>
	<p>Eligible Health Services</p> <p>As outlined in Part 6 in the Health Services Act 1988 (Vic).</p>
	<p>Health Service</p> <p>Public hospitals and health services outlined in Schedule 1 and 5 in the Health Services Act 1988 (Vic).</p>
<p>On-selling</p> <p>Occurs if an entity purchases goods or services under a HPV collective agreement and then re-supplies the goods to another entity. This includes the provision or sale of goods or services to a separate entity (e.g. another health or related service or non-health entity) through the provision of warehousing and logistics services or otherwise, including where goods or services are provided at no cost, possibly under the terms of another agreement e.g. provision of clinical or non-clinical services, tenancy, public private partnership (PPP) etc.</p>	<p>On-selling</p> <p>On-selling occurs if an entity purchases goods or services under a HSV collective agreement and then re-supplies the goods to another entity. This includes the provision or sale of goods or services to a separate entity (e.g., another health or related service or non-health entity) through the provision of warehousing and logistics services or otherwise, including where goods or services are provided at no cost, possibly under the terms of another agreement e.g., provision of clinical or non-clinical services, tenancy, public private partnership (PPP) etc.</p>
<p>Participating Health Services</p> <p>Mandated and non-mandated health or related services that are participating in a HPV collective agreement are referred to collectively as 'participating health services'.</p>	<p>Participating health service</p> <p>Health services listed in Schedule 1 and 5 in the Health Services Act 1988 (Vic) and approved eligible health services accessing HSV collective agreements.</p>

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
	<p>Perceived conflict of interest</p> <p>The public or a third party could form the view that an employee’s private interests could improperly influence their decisions or actions, now or in the future (Victorian Public Sector Commission).</p>
	<p>Potential conflict of interest</p> <p>An employee has private interests that could conflict with their public duties. This refers to circumstances where it is foreseeable that a conflict may arise in future and steps should be taken now to mitigate that future risk (Victorian Public Sector Commission).</p>
<p>Procurement Activity Plan</p> <p>A procurement activity plan is a list of all procurement activities that the health service anticipates taking to market over a period of time (ideally 12-18 months). What constitutes a procurement activity will depend on each health service in accordance with their internal process for determining which sourcing activities require a market approach (rather than the issuing of a single invoice or seeking three quotes). This is usually determined based on value depending on the spend profile of the organisation.</p>	<p>Procurement Activity Plan (PAP)</p> <p>A procurement activity plan is a list of all procurement activities that the health service anticipates taking to market over a period (ideally 12-18 months). What constitutes a procurement activity will depend on each health service in accordance with their internal process for determining which sourcing activities require a market approach (rather than the issuing of a single invoice or seeking three quotes). This is usually determined based on value depending on the spend profile of the organisation.</p>
	<p>Procurement Strategy</p> <p>A Procurement Strategy contains the following elements:</p> <ul style="list-style-type: none"> • Procurement Activity Plan: a detailed list of procurement activities anticipated to be taken to market in the next 12-18 months. • Capability Development Plan: steps to improve the capability to be able to undertake procurement needs. • Contract Management Plan: a framework based on the health service spend profile which assists in how procurement categories and individual procurement will be managed at the contractual stage.

2017 Health Purchasing Policies	2023 HSV Purchasing Policies
	<ul style="list-style-type: none"> Supplier Engagement Plan: processes, systems, and communication strategies to maintain good relationships with suppliers (existing and prospective). <p>Note: The Procurement Strategy may consist of the above elements but may/or may not be called the Procurement Strategy.</p>
	<p>SEPC Sole Entity Purchase Contracts</p>
	<p>SPC State Purchase Contracts</p>
	<p>Supply Chain Supply chain management encompasses the planning and management of all activities involved in the sourcing and procurement, conversion and all logistics management activities. Importantly, it also includes coordination and collaboration with channel partners, which can be suppliers, intermediaries, third-party service providers and customers. In essence, supply chain management integrates supply and demand management within and across entities</p>
	<p>Value for money Involves a balanced judgment of financial and non-financial factors. Typical factors include fitness for purpose, quality, whole-of-life costs, risk, environmental and sustainability issues and price.</p>
	<p>VGPB Victorian Government Procurement Board</p>