

Victorian Product Catalogue System Information for Suppliers

The Victorian Product Catalogue System has been released to health services with unrestricted access to HPV contracts upon direct request. Not only will users have easy access to HPV-negotiated product and pricing information, they will also be able to search and extract all healthcare items currently published to the National Product Catalogue (NPC) using the “Health Victoria” Global Location Number (GLN).

The VPCS is an essential enabler of future supply chain and quality improvements across Victoria’s public health sector. The VPCS maintains the Victorian Product Catalogue (VPC) and provides reporting, workflow management, email alerts and data synchronisation. The VPCS matches and merges product and pricing information from the NPC with HPV contract information. Data published by suppliers to the NPC feeds the VPC on an ongoing basis, which means suppliers do not need to provide data to both the NPC and the VPC.

HPV’s Victorian Catalogue Team (VCT) monitors and maintains the data quality of the VPC. Together with GS1 Australia, they work with suppliers to ensure that all product and pricing information in the VPC is correct and complete. You may have already received Supplier Response Worksheet emails from the VCT alerting you to discrepancies between your NPC data and HPV contract information. In the coming months, more suppliers will receive these messages. This ongoing data cleaning by the VCT will increase the quality of product and pricing data and enable future supply chain reform.

What do you need to do?

- Contact the relevant HPV Category Manager to establish how compliant your NPC/VPC data is and your dashboard status. Where not fully compliant, agree on an action plan with timing for compliance
- Ensure that product and pricing information published by your organisation to the NPC is complete and in accordance with HPV contractual terms and conditions
- Ensure your organisation has adequate processes to maintain the information in accordance with evolving NPC standards
- Publish your entire catalogue to “Health Victoria” (GLN 9377779142295), not just HPV-contracted items, for visibility to all Victorian public hospitals and health services. Include all list and contracted pricing as well as list pricing for non-contracted items. HPV contract prices require a ship-to of ‘Whole of State’ (GLN 9339626009991)
- If the VCT has not contacted you already, email them with the contact name and email address to be used for future VPC-related emails
- If you require assistance in loading information to the NPC, please contact your current middleware provider or Healthcare GS1 Australia, 1300 BARCODE (1300 227 263) select menu option “0” and ask for the Healthcare Team or email healthcareteam@gs1au.org
- If you have any questions concerning the VPCS, please contact the Victorian Catalogue Team at support@vct.zendesk.com
- Please note that the negotiation of non-HPV contracted items will remain the responsibility of individual hospitals and health services. Your assistance in addressing data discrepancies will ultimately mean that health services, suppliers, distributors and others including HPV have consistent, accurate data throughout the supply chain sooner, which will benefit everyone.