

Victorian Product Catalogue System Information for Suppliers

The Victorian Product Catalogue System (VPCS) is available to all Victorian public hospitals and health services with unrestricted access to HPV contracts via HPV's website. Not only do approved users have easy access to HPV-negotiated product and pricing information, they are also able to search and extract all items currently published to HPV via the National Product Catalogue (NPC).

The VPCS is an essential enabler of future supply chain and quality improvements across Victoria's public health sector. The VPCS is the repository of the Victorian Product Catalogue (VPC) and provides reporting, workflow management, email alerts and data synchronisation. The VPCS matches and merges product and pricing information from the NPC with HPV pricing schedule (contract) information. All product and pricing information, regardless of it being a contracted HPV product or not, published by suppliers to the NPC, is synchronised to the VPC on an ongoing basis. This means **suppliers do not need to provide data to both the NPC and the VPCS.**

HPV's Victorian Catalogue Team (VCT) monitors and maintains the data quality of contracted products within the VPC. Together with GS1 Australia, HPV works with suppliers to ensure that all product and pricing information within the VPC is correct and complete. You may have already received Supplier Response Worksheet emails from the VCT alerting you to discrepancies between your NPC data and HPV contract information. As HPV work through data discrepancies between the NPC and HPV pricing schedules, contracted suppliers will receive these messages. This ongoing data cleaning by the VCT will increase the quality of product and pricing data and enable future supply chain reform.

What do you need to do?

- If you require assistance in loading information to the NPC, please contact your current middleware provider or HealthcareGS1 Australia, 1300 BARCODE (1300 227 263) select menu option "0" and ask for the Healthcare Team or email healthcareteam@gs1au.org
- Contact the relevant HPV Category Manager to establish how compliant your NPC/VPC data is and your dashboard status. Where higher compliance is needed, agree on an action plan with targets
- Ensure that product and pricing information, published by your organisation to the NPC, is accurate, complete and in accordance with HPV contractual terms and conditions
- Ensure your organisation has adequate internal processes to maintain the information in accordance with NPC standards

Suppliers and Distributors:

- ✓ Should publish product information to the 'data recipient' GLN: 9377779142295 (Department of Health)
- ✓ Should publish product information regardless of whether it is sold through a distributor or not
- ✓ Should publish the highest level of a GTIN product hierarchy to ensure all Victorian Public Hospitals & Health Services (PH&HS) have visibility of all packaging levels within that product hierarchy
- ✓ Should publish pricing information to the '**data recipient**' GLN: 9377779142295 (Department of Health)
- ✓ Should publish HPV contracted pricing information with a '**ship to**' GLN: 9339626009991 (All Victoria health locations for pricing in NPC)
- ✓ Should publish HPV contracted pricing information with a '**price type**': 'CONTRACT_PRICE'
- ✓ May publish non HPV contracted pricing to price types such as 'LIST_PRICE' and 'TRANSACTION_PRICE', to the '**data recipient**' GLN: 9377779142295 (Department of Health) with:
 - a '**ship to**' GLN: 9339626009991 (All Victoria health locations for pricing in NPC); And/or
 - a '**ship to**' GLN that is a health service specific GLN.

- If the VCT has not contacted you already, please email them with the most appropriate contact name and email address to be used for future VPC-related emails. The VCT will email a list of discrepancies found between HPV contracts and the NPC to suppliers in the form of a Supplier Response Worksheet. This email will originate from 'support@bizcaps.biz' with a familiar name of 'HPV – Victorian Catalogue Team' associated. **Please ensure emails from this address are not caught within either your personal spam filter or your company's spam filter.**
- If you have any questions concerning the VPCS, please contact the Victorian Catalogue Team at: vct@hpv.zendesk.com
- Please note that the negotiation of non-HPV contracted items will remain the responsibility of individual hospitals and health services. Your assistance in addressing data discrepancies will ultimately mean that health services, suppliers, distributors and others including HPV have consistent, accurate data throughout the supply chain sooner, which will benefit everyone.

More information/resources:

- **GS1:** Visit www.gs1au.org/industry/healthcare . For support with loading your data into the NPC, contact the GS1 Service Support Team via phone 1300 BARCODE (1300 277 263) or email gs1net@gs1au.org
- **NPC Publishing Checklist & Troubleshooting Fact Sheet:** Download from www.hpv.org.au under 'Useful Tools - Resources' – 'Victorian Product Catalogue'
- **HPV:** contracts@hpv.zendesk.com