

Reports to	General Manager Solution Delivery
Direct reports	-
Band classification	5 HealthShare VIC Enterprise Agreement 2023
Date approved	February 2024

1. HealthShare Victoria

HSV was established on 1 January 2021 as a commercially oriented independent provider of supply chain, procurement and corporate shared services to Victoria's public health sector.

HSV's purpose is to partner with Victoria's public health services and suppliers to support better value for the public health sector and better outcomes for their patients.

Our focus is on the end-to-end supply chain needs of health services, including operating the State Supply Chain, to ensure Victoria's public health services have access to goods that may be in higher demand or difficult to access. Under the Health Services Act 1988 (Vic), we administer compliance-related functions, and work with health services to assist them in meeting compliance and probity obligations.

As a customer-focused service organisation, we concentrate on providing services that our public health service customers can rely on, and our work supports our health service customers in delivering safe, high-quality and sustainable healthcare for all Victorians.

2. Position summary

2.1 Reporting to the General Manager Solution Delivery, the Integration Developer will play a crucial role in designing, developing, and maintaining integration solutions that facilitate seamless data exchange between various systems, applications, and platforms. The Integration Developer will work in a collaborative environment, leveraging technical expertise to create efficient and reliable integrations that enhance our business operations.

3. Specific duties and accountabilities

3.1 Role/team description

- a. Integration Patterns: Developing an integration pattern that aligns with the goals and objectives, leveraging Azure native capabilities.
- b. Interface and API Design: Collaborating with stakeholders to design system interfaces and APIs that enable efficient and secure data exchange between applications and systems that are predominately SaaS and PaaS services.
- c. Data Flows and Messaging: Design and implement data flow patterns and messaging architectures to facilitate reliable and real-time data exchange between systems.
- d. Integration Development: Lead the development and implementation of integration solutions, including designing and building integration workflows, data mappings, transformation logic, and error-handling mechanisms.
- e. Testing and Quality Assurance: Developing and executing test plans and strategies to ensure the reliability, performance, and quality of integration solutions.
- f. Documentation and Knowledge Sharing: Creating technical documentation, including integration specifications, architectural diagrams, and best practices guides.
- g. Design and develop the integration between systems being built and those existing.
- h. Responsible for modern system interfaces, API Management, data flows, messaging, event-driven, scheduling, managed file transfers, and application integration requirements.
- i. Leverage Azure native integration services, for backend development, by leading and managing integration projects and initiatives company wide.
- j. Focus on designing, implementing, and maintaining effective and efficient integration solutions to enable seamless communication and data exchange between various systems and applications covering SaaS implementations across all divisions of the business.

3.2 BeSafe

- a. Support the BeSafe strategy to improve safety culture and outcomes across the business.
- b. Support the development of risk assessments and management of safety across HSV.
- c. Actively engage with team members to communicate, educate, and facilitate awareness of risks and to mitigate adverse incidents and achieve positive safety outcomes.
- d. Engage in Health and Wellbeing Committee (HAWC) initiatives.
- e. Take reasonable care for your own safety and act in a safe manner to reduce risk to others.

- f. Work in accordance and cooperate with HSV BeSafe policies, procedures, and safe work practices. Attend any BeSafe activities, forums, and training to help create a robust safety culture at HSV.
- g. Report hazards, incidents, and injuries in a timely manner, and alert your manager or OHS/BeSafe committee member to any unsafe practice. Take part in actions to eliminate hazards.
- h. Take affirmative action to ensure your own safety such as wearing the required personal protective equipment, follow organisation COVID procedures, adhere to cleanliness requirements and take part in any required attestations.
- i. Seek information and advice, when necessary, when carrying out any new or unfamiliar work. Do not undertake work outside your skill set, knowledge, or licence.

3.3 Management

- a. Contribute to the HSV team through participation in formal meetings and other activities as required.
- b. Contribute to the development of the Information Technology function through mentoring and knowledge sharing, including development of tools, techniques, and methods as part of the delivery of projects which can enhance the IT team's overall capabilities.
- c. Ensure compliance with policies and procedures including the Delegations of Authority instrument.
- d. Support and develop open and transparent lines of communication with stakeholders across the organisation including via individual and divisional meetings, email, and other regular interpersonal communication.
- e. Identify relevant opportunities and make recommendations for HSV to improve its processes, workplace health and safety, and quality and service delivery outcomes.

3.4 Leadership

- a. Foster a workplace culture that is consistent with HSV's organisational culture emphasising organisational values.
- b. Maintain strong lines of communication with key HSV stakeholders to ensure the smooth operation of the organisation.
- c. Support organisational change and growth to assist HSV in fulfilling its legislative functions in line with its Strategic Plan.

3.5 HSV values and cross functional collaboration

- a. Establish and maintain strong working relationships with key individuals and groups across HSV's stakeholder organisations, both internal and external, and develop and apply appropriate engagement and consultation strategies in line with HSV's values.
- b. Represent HSV in appropriate forums to strengthen relationships and improve mutual understanding.
- c. Place a priority on effectively working with stakeholders from other divisions within the organisation for mutual benefit by seeking and incorporating feedback that will benefit organisational objectives.
- d. Value the contribution of our internal and external stakeholders and contribute beyond our own tasks to achieve organisational goals and demonstrate this in goal setting.
- e. Uphold HSV values:
 - i. Customer-centric; We work with our customer and put them at the centre of our decision making.
 - ii. Solutions-focused; We work together to find the best operational and commercial outcomes.
 - iii. Accountable; We do what we say we will do
 - iv. Respectful; We treat people the way we would like to be treated and work together in a safe, kind and honest way.
 - v. Open; We welcome new ideas and change as we continue to learn and grow.

3.6 Data security

- a. Comply with HSV data management policies and procedures, and report breaches and/or vulnerabilities to the IT Service Management team.

3.7 Other duties

- a. While the principal duties of this position are as above, the Integration Developer may be required to undertake other duties from time to time.

4. Qualifications and Experience Required

4.1 Academic

- a. 5 + years' experience in a Specialist Integration role
- b. Proven track record of successful Integration/ API design projects (with verifiable evidence)

4.2 Experience

- a. Experience in integration platforms such as Boomi, MuleSoft or similar.
- b. Knowledge of RESTful APIs, SOAP, and other integration protocols.
- c. Familiarity with data transformation tools (e.g., XSLT, JSON, XML).
- d. Experience with version control systems and issue tracking.
- e. Systems Integration using Boomi, and other technologies.
- f. Strong technical skills with hands on design, development, integration, and deployment of enterprise applications.
- g. Experience installing and setting up new Boomi Molecules and Atoms on local VMs.
- h. Strong hands-on experience in Boomi Process building and deployment, Boomi Integration, API management.
- i. Knowledge and experience using Unix / Linux and Windows.

4.3 Personal

- a. Excellent problem-solving and analytical abilities.
- b. Strong communication and teamwork skills.
- c. Collaborative, resilient, and capable of engaging and influencing teams through periods of change.
- d. Organisational skills including the ability to manage and prioritise multiple concurrent tasks, meet tight deadlines and to work in an independent, flexible manner where required.
- e. Ability to maintain and respect confidentiality of the highest order and a high level of personal integrity.
- f. A continuous improvement mindset with the ability to think strategically alongside senior management but also be comfortable being tactical and operational when required.
- g. A true belief in delivering quality outcomes for the benefit of our organisational community.

4.4 Location(s) for Work

- a. Primary:
 - i. Casselden, 34/2 Lonsdale Street, Melbourne VIC 3000; and
 - ii. Secondary: HSV Distribution Centres sites as required
- b. As relevant the role may be required to work from home from time to time.