



Industry Briefing

Consumables and Related Services for Reprocessing of Reusable Medical Devices (CRS-RRMD)

previously known as 'HPVC2020-010 Sterilisation Consumables and Related Services'

HPVITS2024-010

Tuesday, 17 December 2024, 10AM to 11AM Naitik Shah | Category Manager Michael Pogia Senior Category Manager

Acknowledgement of Country

"I would like to start by acknowledging the Traditional Owners of the land on which we are meeting today. I pay my respect to their Elders past, present and emerging"



Meeting Notes

Thank You ALL for your time today and upcoming participation,

- Briefing Session and No Q&A due to limited time and detailed agenda
- Please direct any questions/feedback after briefing via: helpdesk@healthsharevic.org.au or 03 9947 3900
- Briefing slide deck will be available on HSV website after this session
- <u>https://healthsharevic.org.au/contracts-and-</u> <u>tenders/tenders/details/524</u> - HPVITS2024-010: Consumables and Related Service for Reprocessing of Reusable Medical Devices (CRS-RRMD)



Agenda

- 1. HSV Project Team
- 2. HSV Overview
- 3. Supplier Code of Conduct / Fair Jobs Code (FJC) / Local Jobs First (LJF)
- 4. Master Services Agreement (MSA)
- 5. Invitation to Supply
 - ITS Objectives
 - Proposed Timeline
 - Scope (Statement of Requirement)
 - Tender Response Worksheet (TRW)
 - Supply Chain Procurement Analyst
 - Reference and sample requirement
 - Distributors
 - National Product Catalogue (NPC) Fast Track
 - Supply Chain Data Attributes
 - Data Integrity Product Description
- 6. HSV Procurement Portal



HSV Project Team

Name	Role	Function	Description
Naitik Shah	Category Manager	Primary point of contact	
Michael Pogia	Senior Category Manager	Secondary point of contact	Authorised person for this ITS and ongoing contract management
		1st Point of Escalation	
Hassan Pirov	Head of Sourcing – Clinical	2nd Point of Escalation	Strategic support, and dispute management
Nicole Whiting	Clinical Product Advisor	Subject matter expert	Assist in manage supplier and product
Diana Skratulja	Clinical Product Manager	Subject matter expert	compliance to the SoR, regulatory and general requirements of this ITS
Luke Dal Santo	Procurement Development Analyst		
Trang Tran	Supply Chain Clinical Data Specialist		Assist with Technical and Systems support
Stanley So	Master Data Manager		
Product Reference Group (PRG)	Representatives - VIC Public Hospitals	Subject matter expert – Extension	Assist with extended subject matter expertise and strategy team



HealthShare Victoria

Our purpose

- HSV is an <u>independent public sector</u> and <u>commercially</u> oriented <u>supply chain</u>, <u>procurement</u> and corporate services organisation.
- HSV partners with <u>public health services</u> and <u>suppliers</u> to deliver significant public health system benefits including <u>consistent</u> <u>access to goods</u>, improved quality of care and substantial <u>savings</u>, helping to deliver <u>better healthcare</u> for all.

Our core functions

- Manage a <u>state-wide supply chain</u> for medical consumables
- Coordinate <u>state-wide strategic procurement</u>
- Deliver more efficient corporate services

Our vision

• We help to deliver safe, affordable and sustainable healthcare.



HSV Organisation

- <u>Independent statutory authority</u> funded by the Department of Health
- Established on 1 January 2021, HSV brings the <u>former Health Purchasing Victoria</u>'s existing functions and major supply chain assets under single management
- Receives <u>legislative support to establish whole</u>
 <u>of health contracts</u>
- Processes based on the <u>Victorian Government</u> <u>Procurement Board's (VGPB)</u> Strategic Sourcing Principles





HSV Objectives

- Facilitate <u>access</u> by public hospitals and health services <u>to goods</u>, <u>services and equipment</u> on <u>best-value terms</u>
- Combine the <u>collective purchasing power</u> of more than 80 legal entities to establish whole-of-health contracts
- Foster <u>supply chain and process improvement</u>, through developing relationships with suppliers and health services
- Ensure <u>probity</u> is maintained in purchasing, sourcing and contracting activities



Supplier Code of Conduct

The Victorian State Government is committed to <u>ethical, sustainable and socially responsible</u> <u>procurement.</u>

In ensuring that our suppliers maintain the same values as the Government, the State has established a <u>Supplier Code of Conduct</u>.

The <u>Code outlines minimum ethical standards</u> in behaviour that suppliers will aspire to meet when conducting business with, or on behalf of, the State:

- integrity, ethics and conduct
- conflict of interest, gifts, benefits and hospitality
- corporate governance
- labour and human rights
- health and safety
- environmental management

It is a *mandatory requirement* that you *understand and acknowledge* commitment to the code, and ensure it is understood by related parties, *contractors and sub-contractors* if awarded.



Victorian health suppliers' minimum standards



Australian Government
Department of Health
Therapeutic Goods Administration

Therapeutic Goods

 TGA approved



• **GS1 data standards** (NPC contract compliance obligation)



• **Recall Health** (contract compliance obligation)



Modern slavery mandatory minimum standards

Standard	¥==			þ	
	Policy	Due Diligence	Remedy	Training	Effectiveness
Descriptor	An anti-modern slavery policy commitment	Processes to identify, assess and address modern slavery risk	Processes to remedy adverse modern slavery impacts	Training for own employees and supply chain	Processes to track the effectiveness of actions taken
What compliance looks like	Implemented Modern Slavery Policy	Risks identified in supply chain and operations	Grievance mechanism in place	Implemented training and awareness program	Measures tracking effectiveness of actions

Progressive Realisation



Compliance with Mandatory Minimum Standards (MMS)



HSV's modern slavery program requires suppliers to commit to and demonstrate progressive realisation of the above standards.

A link to HSV's Mandatory Minimum Standards can be found here



Fair Jobs Code

The Fair Jobs Code (FJC) aims to improve employment outcomes for persons employed by suppliers and service providers to the Victorian Government. The FJC is implemented by Victorian Government departments, agencies and public bodies to help support and promote fair labour standards and to ensure compliance with employment law.

The FJC applies to the *purchase of goods and/or services, regardless of the method of procurement*.

The FJC applies to threshold procurement contracts (contracts with a value of \$3 million or more exclusive of GST) and high value procurement contracts (contracts with a value of \$20million or more exclusive of GST).

For further information, Respondents should refer to the FJC and FJC Guidelines which can be found at <u>www.buyingfor.vic.gov.au/fair-jobs-code-guidelines-suppliers-and-businesses</u>

Successful respondents must complete:

Fair Jobs Code Pre-Assessment Certificate

Fair Jobs Code Plan

Agreement and continuing FJC obligations

Please see Part 3 : Respondent's Offer section 11. Fair Jobs Code in the Part 1-7 ITS documents.



Local Jobs First

Through Local Jobs First (LJF) policy, the Victorian Government is committed to improving opportunities for local suppliers to create more new jobs and grow the economy.

The policy is to ensure that small and medium size enterprises (SMEs) are given a full and fair opportunity to compete for government contracts, such as hospitals, schools and road projects, while still achieving value for money.

What you need to know

- The Industry Capability Network (ICN) can assist you in documenting your Local Industry Development
 Plan (LIDP)
- Access the VIPP Management Centre (VMC) via this <u>https://icn.org.au/who-are-we/our-team/#vic</u>
- Give yourself time to develop your LIDP for submission
- LIDPs will be evaluated as part of our assessment of Value for Money
- LIDP outcomes will need to be reported to HSV

Note: Respondents don't require an LIDP before or at the time of participation in the ITS, but they will if awarded and requested in coordination with VMC - ICN



Master Supply Agreement

Current state

Agreement

Individual suppliers sign a document containing operational, legal and other standard terms and conditions, service deliverables, pricing and schedules.

> 500+ Suppliers 900+ Contracts



 $\times -$

Module

Future for all <u>NEW</u> market approaches

- Master Supply Agreement (MSA) with legal and standard (nonoperational) terms will be available **online**.
- Standard terms that everyone is to agree

MSA

- Module containing operational terms – departures are not welcome but there may be an operational term specific to the category that needs to be redressed.
- Once fully signed, every Module will incorporate the current MSA terms by reference.
- Modules will contain all Schedules that are applicable to the category.

Schedule



Invitation to Supply (ITS)



ITS Objectives

- Transparent and efficient Invitation-To-Supply (ITS) process,
- Achieve best Value for Money (VFM) outcome,
- Expand the scope and value under contract,
- Create efficiency in tendering and category management through use of the National Product Catalogue,
- Develop supplier relationship management,



Tentative Timeline

Key Activities	Date
Industry Briefing Session	Tue, 17 December 2024
ITS Release Date	Mon, 6 January 2025
Last date for ITS questions	Wed, 29 January 2025
ITS Closing Date and Time	Fri, 31 January 2025
Evaluation	Feb - Mar 2025
Respondents advised of outcome	Apr 2025
Agreement Commencement Date	Jun 2025



Scope – Statement of Requirements (SOR)

Sterilisation Consumables and Related Services – 010

is now

Consumables and Related Services for Reprocessing of Reusable Medical Devices (CRS-RRMD) - 010

- Coverage: Includes <u>consumables and related services</u> used in <u>sterilising departments</u> for the <u>reprocessing of reusable medical devices</u>
- *Term:* 3-year principal period with 2 x 2-year option (3+2+2)
- *Categories:* 13 Categories across the range of products
- *Price features:* Free into Store (FIS) statewide contract pricing, and volume/pallet pricing. Single point delivery at HSV Distribution Centres (DC).
- Award: Restricted panel at category level, Conditional Award



Luke Dal Santo Procurement Development Analyst



Tender Response Worksheet (TRW)

- Tender Response Worksheet contains detailed information on the products
- Used for product evaluation in this tender and to submit pricing
- Used to create the future pricing schedule for participating health services (PHS)
- Used to add Referee information for new products

Instructions for completion

- Complete **<u>all</u>** requested information in the requested format
- Mandatory data missing = Product won't be awarded
- Include units as required/applicable
- Find the subcategory for your product
- The "Commercial", "Clinical" and "Supply Chain" tabs are linked for each Category by the Grey (Formula driven) Cells. Do not override or delete these formulas and do not add or delete columns, or individual cells
- To add rows (if >200 products per category) ensure that rows are added to the bottom of the "Commercial", "Clinical" and "Supply Chain" tabs & all formulas "fill down". Contact HSV if required



Data Integrity in TRW

- Poor quality information will be returned for correction:
 - UNSPSC (at least to class level xx xx xx 00)
 - UOM descriptor must be reflective of GS1 Packaging Type descriptor (e.g. 'carton' not 'sleeve')
 - ARTG must have a number or be listed as EXEMPT
 - Country of Manufacture must be populated and reflective of GS1 code lists (e.g. 1: Australia, not Aust, not Victoria, not Brunswick – e.g. 2: United States, not USA or America or Iowa)
 - Ordering part numbers must be complete
- This is not an opportunity to review your price ensure it is correct (and the Net Content is correct) at time of submission
- Any delay in the evaluation process due to poor quality data may result in HSV deeming your response non-complying and set it aside from further evaluation



Product References

*NB this is not company information references

Reference sites are required for:

- Products that are not on the current HSV contract
- Minimum two (2) clinical or product user referees per product or product range

Referees must:

Ē

- Be clinical or product end users
- Be from private or public hospitals within Australia (or as otherwise accepted by the PRG)
- Be included in the referee details section of the Tender Response Worksheet
- Have no conflict of interest
- Be informed and agree to provide reference to HSV
- Be provided in the Tender Response Worksheet

Samples to Deliver to: <u>Direct delivery to HSV New Second DC at 8-12 Ordish Road, Dandenong South VIC 3175</u> (HealthShare Victoria Dandenong South Distribution Centre).



Distributors

Respondents nominating Distributors must:

- Provide HSV with a copy of the nomination letter
- Provide details for all products available through the Distributor
- Inform Distributors of the ITS outcome prior to contract commencement
- Update Distributors with accepted contract amendments throughout the contract term

Successful respondents are directly accountable for:

- Legal obligations under contract
- Product availability (backorders, recalls)
- HSV Sales reports and Stock on Hand reports
- Product availability
- Sales reports
- Correct invoice pricing



Stanley So Master Data Manager



National Product Catalogue (NPC) Fast Track

- NPC Fast Track Response available to suppliers who are already publishing on the NPC
- All Clinical information needs to be populated.
- If GTIN is published on the NPC and up to date, we will draw the following from the NPC:
 - Manufacturer Name;
 - Manufacturer Part Number;
 - ARTG ID;
 - UNSPSC;
 - Country of Origin;
 - Supply chain data
- Consideration: Ensure you have been made NPC Ready with HealthShare Victoria (HSV) so we can view your data. The NPC Fast Track option is not available if you are not NPC Ready.
- Contact GS1 Supplier Engagement Team to confirm: NPC.SupplierEngagement@gs1au.org



Supply Chain Data Attributes

- HSV has expanded to provide supply chain services to health services.
- Attributes required include:
 - Product level hierarchy, dimensions, weights, pallet information, dangerous goods







Supply Chain Data Attributes

Instructions for completion

- Complete **<u>all</u>** requested information
 - Mandatory data missing = Product won't be awarded
- All tabs linked in the TRW. <u>Do not override or delete these formulae and do not</u> add or delete columns, or individual cells
- To add rows, ensure that rows are also added to all tabs (Commercial, Clinical and Supply Chain) & all formulae "fill down". Contact HSV if required
- Provide responses in the requested format and units
 - Dimensions in mm & weights in kg



Trang Tran Supply Chain Clinical Data Specialist



MAJOR NOUN MINOR NOUN PROPERTY 1 PROPERTY 2 PROPERTY 3 PROPERTY 4 PROPERTY 5 PROPERTY 6... (BRAND NAME) MANUFACTURER PART NUMBER/ITEM NUMBER

- 1. Product description will start with a **major noun, minor noun and followed by adjectives** or properties (from Clinical TRW worksheet) to further describe the product
- 2. Brand name as visible on the packaging will be enclosed in brackets (BRAND AAA)
- 3. The manufacturer part number (*not supplier part number*) will be included at the end unless the product has a printed item number visible on the packaging. The manufacturer part number or item format will be displayed as per printed on the packaging.
 - Spacing and symbols (.,/*+) will be retained as is.
 - Source 1: 1234ABC
 - Source 2: 1234 abc
 - Packaging: 1234-ABC
 - Final MPN > 1234-ABC



- 4. Description string will be devoid of commas and symbol unless to represent the strengths
 - & = **AND**
 - + = WITH
 - / = **OR** unless it's to represent a strength
- 5. Description will be in **UPPER CASING** except for the unit of measurement
- 6. All measurement units will be displayed as per **SI Units** (metric) with no spacing between the value and unit.
 - The unit will be expressed in lower casing (1cm x 5cm) with a lower-case x to separate the dimensions, unless specified otherwise by the SI system (ie. L= litre)

METRIC SYSTEM EXACT EQUIVALENTS

Length:	1 meter (m)	=	100 centimeters (cm)
0	1 meter (m)	=	1000 millimeters (mm)
	1 kilometer (km)	=	1000 meters (m)
Mass:	1 gram (g)	=	1000 milligrams (mg)
	1 kilogram (kg)	=	1000 grams (g)
	1 metric ton	=	1000 kilograms (kg)
Volume:	1 liter (L)	=	1000 milliliters (mL)
	1 liter (L)	=	10 deciliters (dL)
	1 milliliter (mL)	=	1 cubic centimeter (cm ³)
	1 milliliter (mL)	=	1 cubic centime



- 7. Where required, a maximum of **2** decimal places will be displayed
- 8. For unit of measurements specific to a type of product, they will be represented as per below:
 - Gauge (needle): G
 - French Gauge (catheter): **Fr**
- 9. Unit of Measure and Unit of Issue are excluded from the description to keep the description item specific
- 10. Description will be up to a maximum of **140** characters in length, inclusive of spacing
- 11. All words in the description will follow the **Australian English** spelling as defined in the Macquarie Dictionary



Structure: MAJOR NOUN MINOR NOUN PROPERTY 1 PROPERTY 2 PROPERTY 3 PROPERTY 4 PROPERTY 5 PROPERTY 6... (BRAND NAME) MANUFACTURER PART NUMBER/ITEM NUMBER

Example: **BLADE SURGICAL** CARBON-STEEL 10cm x 8mm SIZE 10 SINGLE-USE STERILE (BRAND AAA) 1234-ABC

- Major Noun: **BLADE** (<u>Expressed as the singular</u>)
- Minor Noun: SURGICAL
- Properties: CARBON STEEL
- Properties: **10cm x 8mm**
- Properties: SIZE 10
- Properties: **SINGLE-USE**
- Properties: **STERILE**
- Brand: (BRAND AAA) (Always enclosed in brackets, as visible on the packaging)
- Item number (as visible on the packaging)/Manufacturer Part Number : 1234-ABC



HSV Procurement Portal (Jaggaer)



Procurement Portal

Tender document download, tender related questions, and tender submission from the HSV Procurement Portal ONLY

Register/Access at <u>healthsharevic.org.au</u>

Each HSV Procurement Portal company account has <u>one superuser</u> responsible for managing subusers, <u>including visibility of the EOI</u> <u>documentation</u>

Technical Issues?

Contact HSV Procurement Portal (Jaggaer) Customer Support Phone: 02 8074 8627 Email: <u>customersupport@jaggaer.com</u>



New User? Go to <u>healthsharevic.org.au</u> and click *Register*





Register

Welcome to HealthShare Victoria's website. To register for an account to access targeted content, please register as a supplier or health service below.



Email (required)

Please use an organisation specific email, or contact HSV for assistance.

ABN or ACN (required)

Please use your company's ABN or ACN number. No spaces, comma, or dash. Example

Next

To create your account:

- 1. Select the "I am a Supplier" option
- 2. Enter your business specific email address
- 3. Click "Next"

Complete your registration and you will receive a new account email with a password setup link

Important! Tender under the ABN that would sign the contract!

New distributors should register a separate account.







You will be directed to the Procurement Portal where you can access any open RFx or edit your personal profile

K Hea	ilthShare oria				For technical support, please contact the Ja If you are in Australia please ca If you are outside of Australia, please (click here) for overseas Email: customersuppo	
Main Dashboard						0 0
My Runni	ng Surveys	. 🗆 .	م New Messages (last 30 days)	. E 1	I My RFQs with Pending Responses	. 🖻 .
(i) No Scorec	eards to display		① No Unread Messages		(i) No RFQs to display	
RFx Open	to All Suppliers	. 🗩	My RFIs with Pending Responses	. 🖃	😳 Quick Links	
Currer	ntly Open	Next Closing Date			- Standard Links	
RFI	2	15/01/2021 14:00	() No RFIs to display		My Contracts	
RFQ	2	13/01/2021 23:59			Projects	
					My RFIs	
					My RFQs	
					Profile	
					- Custom Links	



If you are the Super User you will receive all system alerts. Add additional contact email addresses to yours using ; as a separator. • User: Active **Division:** Division × Cancel **User Details** * Last Name Smith * First Name Jane User Status Active User Tag for Codes * Email j.smith@example.com 01557330165 * Telephone Number Mobile Phone Number must start with '+' and contain digits from 0 to 9 (min 8 max 15) with no spaces. The first number +61410000000 can not be 0. Division Division Department -- • Role 3m australia Username



~

* Preferred Language

* Time Zone

English (UK) 🗸

(GMT +10:00) Sydney, Canberra, Melbourne

From the Portal click on the 'RFQ' line within the 'RFx Open to All Suppliers'

HealthShare Victoria				For technical suppor If you are If you are outside of Australia, please (c	t, please contact the Jaggaer helpd e in Australia please call: 02 8074 86 lick here) for overseas phone numb Email: customersupport@jaggaer.c
Main Dashboard					0 4
My Running Surveys	. 🖃 .	📣 New Messages (last 30 days)	. Ξ.	My RFQs with Pending Responses	. 🖃
(i) No Scorecards to display		No Unread Messages		(i) No RFQs to display	
RFx Open to All Suppliers	. 🖃	My RFIs with Pending Responses	. =	🔁 Quick Links	. 🖻 .
Currently Open	Next Closing Date	C No DElata diselar		- Standard Links	
RFI 2	15/01/2021 14:00	U NO KEIS IO DISPINY		My Contracts	
RFQ 2	13/01/2021 23:59			Projects	
				My RFIs	
				My RFQs	
				Profile	



Select the tender you would like to express interest in

* Heo	a lthShare oria			
My RFQs RF	Qs Open to All Suppliers			
Enter Filter (t)	rpe to start search)			
Code	Title	Project Code	Time limit for Expressing Interest	▲ Status
1 rfq_978	BRHS Kitchen Asset Upgrade	tender_7531	13/01/2021 23:59	Running
2 rfq_992	ITS2020-071 Rehab Supply Services	tender_9530	25/01/2021 15:00	Running
Total 2				



Click on 'Express Interest'	. This is the only wa	ay to access the event.
-----------------------------	-----------------------	-------------------------

HealthShare Victoria		For technical support, please contact the Jaggaer help If you are in Australia please call: 02 8074 i If you are outside of Australia, please (click here) for overseas phone num Email: customersupport@jaggaer	
 RFQ: rfq_992 - ITS2020-071 Rehab Supply Services Project: tender_9530 - ITS-2020-071- Rehab Supply Services Closing Date: 25/01/2021 15:00:00 		Running	
		Express Interest X Decide Later Printable View	
Response Status			
Response Status No Response Prepared			
Overview			
Code rfq_992	Title ITS2020-071 Rehab Supply Services		
Description	Supplier Access RFQ Open to All Suppliers		



To populate the content of your tender response, click on 'Create Response'

Back to List	
RFQ: rfq_95 - Tender B Project: fander_133 - Tender Briefing - Closing Date: 14/03/2016 14:00:00 Response Last Submitted On: Not Sub	efing - Surgical Gloves Test ITS and a set I
Warning: You have 1 unread B	er Attachment(s). Please click here to read the file(s) before submitting your response.
FQ Details Messages (Unread 0)	
ttings Buyer Attachments (1) My Res	unse User Rights
+ View Response Index Only	
View Response Index Only I. Qualification Response (q I.1 1. READ ME FIRST - SUPPLI	estions: 120) Rs TIPS FOR COMPLETING YOUR RESPONSE - Question Section
View Response Index Only 1. Qualification Response (q 1.1 1. READ ME FIRST - SUPPLI Note	estions: 120) RS TIPS FOR COMPLETING YOUR RESPONSE - Question Section Note Details
View Response Index Only 1. Qualification Response (q 1.1 1. READ ME FIRST - SUPPLI Note 1.1.1 Requirement Attachment	estions: 120) RS TIPS FOR COMPLETING YOUR RESPONSE - Question Section Note Details Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response
View Response Index Only 1. Qualification Response (q 1.1 1. READ ME FIRST - SUPPLI Note Note 1.1 Requirement Atlachment 1.2 Note:	estions: 120) RS TIPS FOR COMPLETING YOUR RE SPON SE - Question Section RS TIPS FOR COMPLETING YOUR RE SPON SE - Question Section Note Defails Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response USE THE ONLINE 'HELP FOR RESPONDENTS' FUNCTION – The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software.
View Response Index Only 1. Qualification Response (q 1.1.1. READ ME FIRST - SUPPLI Note 1.1.1. Requirement Attachment 1.1.2. Note: 1.1.3. Note:	estions: 120) RSTERESTOR COMPLETING YOUR RESPONSE - Question Section RSTERESTOR COMPLETING YOUR RESPONSE - Question Section Note Details Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response USE THE ONLINE HELP FOR RESPONDENTS' FUNCTION – The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software. SAVE REGULARLY - For security reasons your access to the portal will time out; if inactive for 15 minutes if you do not click "save" within this time. Failure to do so means you reak to one maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the optime out file software.
View Response Index Only 1. Qualification Response (q 1.1 1. READ ME FIRST - SUPPLI Note 1.1.1 Requirement Attachment 1.1.2 Note: 1.1.3 Note: 1.1.4 Note:	estives to 20 years of 20 year
View Response Index Only 1. Qualification Response (q 1.1 1. READ ME FIRST - SUPPLI Note 1.1.1 Requirement Attachment 1.1.2 Note: 1.1.3 Note: 1.1.4 Note: 1.1.5 Note:	estine to 20 of 20
View Response Index Only 1. Qualification Response (q 1.1.1 READ ME FIRST - SUPPLI Note 1.1.2 Note: 1.1.3 Note: 1.1.4 Note: 1.1.5 Note: 1.1.6 Note:	estions: 120) EXECUTED AND AND ESPONSE - Question Section EXECUTED AND AND ESPONSE - Question Section EXECUTED AND AND ESPONSE - Question Section EXECUTED AND AND AND AND AND AND AND AND AND AN
View Response Index Only • 1. Qualification Response (qualification Response) • 1.1 1. READ ME FIRST - SUPPLINATE Note 1.1.1 Requirement Attachment 1.1.2 Note: 1.1.3 Note: 1.1.4 Note: 1.1.5 Note: 1.1.6 Note: 1.1.7 Note:	estions: 120) FOR COMPLETING YOUR RESPONSE - Question Section No for balls Place note that we have uplaaded attachments in the technical envelope. Organice must downlead attachments in the technical envelope. Organice must downlead tachments in the technical envelope. Organice must downlead tachments in the technical envelope. Organice must downlead tachments in the technical envelope. Organice must downlead these downleads attachments in the technical envelope. Organice must downlead tachments in the technical envelope. Organice must downlead these downleads attachments in the technical envelope. Organice must downlead these downleads at technical envelope. Place resure that yop up's rescrity reascrity reascrity reascrits you access to the portal will 'inscrite for 15 minutes, the port will in this inscrite for 15 minutes, they port will this time. Failure to do so means you it is loain attain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal and lose ary unsaved information eavy to avoid last minute fine pressure). Place resure that yop up's are NOT blocked on you browser. Should you be integrite for 15 minutes, the portal will integrite you are able to see this in order to dick the Refetent link in this yop up's you are not discorrected from the portal and lose ary unsaved information. Place substit you pressure utile to lest minute/hours before the deadline (fyou experience connection problems you will miss the deadline. Aways upload generic information eavy to avoid last minute fine pressure). Place SUBMIT your RESPONSE when completed. This will submit your response to the beyert faile will not mean reservering information. Ho Buyer makes ary dranges to the settings and questions areas of a liveluming tender, supplies MUST teopolish the tresponse – this is to ensure that tho your you ary receive a message prompt from the Buyer – generally this will information.



SAVE REGULARLY.

Ę

If you are inactive on the site for more than 15 minutes you will need to sign in again and any unsaved data will be lost.

- RFG	2: rfg 95 - Tender Bri	efing - Surgical Gloves Test ITS	Running
Projec	t: tender_133 - Tender Briefing - Su	gical Gloves Test ITS	
Respo	nse Last Submitted On: Not Subm	ted Yet	
Edit I	Mode		\frown
			Save and Refurn
			💕 Validate Response
2, Tec	hnical Response (question	: 34 }	
2.1	QUALITY MANAGEMENT - Sec	ion of Profile Questions	
	Question	Pesenpuon	Response
2.1.1	Quality Management	* Please state whether your organisation has a certified Quality Management System?	~
242	Quality Management	Please attach a current certificate for your certified Quality Management System	+ Click to attach file:
2.1.2			
2.1.2	Quality Management	Please state the expiry date of your certificate for your Quality Management System	dd/mm/yyyy
2.1.2	Quality Management Quality Management	Please state the expiry date of your certificate for your Quality Management System	dd/mm/syyy



_	-
=	=

⊬ Bad	k to List				
✓ RI Pro Clo Res	1: rfq_95 - Tender Briefing - Surgical Gloves Test ITS tender_133 - Tender Briefing - Surgical Gloves Test ITS pate: 14/03/2014 - 400300 rese Last Summined On: Net Submitted Yet				
Wa RFQ (arning: You have 1 unread b trails Messages (Unread 0) s Buyer Attactment (1 arr)	Ver Attachment(s). Please click here to read the file(s) before submitting your response.			
My	Response Summary	Submit Response	\triangleright		
1.	Qualification Response	Missing mandatory responses (87)			
2.	Technical Response	Missing mandatory responses (23)			
3.	Commercial Response	Mandatory fields missing (3) Total Price (excluding optional sections) 0			
* \ *	View Response Index Only 1. Qualification Response (questions: 120)				
	1.1 1. READ ME FIRST - SUPPLIERS TIPS FOR COMPLETING YOUR RESPONSE - Question Section				
	Note	Note Defails			
1.1.1	Requirement Attachment	Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response			
1.1.2	Note:	USE THE ONLINE 'HELP FOR RESPONDENTS' FUNCTION - The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software.			
1.1.3	1.3 Note: SAVE REGULARLY - For security reasons your access to the portal will "time out" if inactive for 15 minutes if you do not click "save" within this time. Failure to do so means you risk losing your work. This is to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal!				



If you need to send a clarification question to HSV use the secure messaging function

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS Closing Date: 14/03/2016 14:00:00	st ITS	Running
Response Last Submitted On: Not Submitted Yet		Send Message Save as Draft X Cancel
lessage		
ubject	Message	
		Ø Attachments
Attachment Name	Attachment Description	Comments
No Attachments		





Note that responses – including pricing – are sealed until tender close. Your response is locked and inaccessible to the buyer until then.







Tips for Responding

- Do <u>not assume</u> your company is known or well known by the evaluators – <u>provide all requested information</u>
- Do not use acronyms or abbreviations
- Do *not cross-refer* to other questions or answers in your responses
- Remember to <u>save regularly</u>
- <u>Submit early</u> you can overwrite your information up to the time of closing. Late submissions can only be accepted if they meet the strict conditions of the *ITS Late Responses* clause
- <u>Multiple users working on a submission can cause errors and</u> <u>delays. It is strongly recommended that only one user be logged on</u> <u>at one time to work on a submission.</u>





Questions? Please submit via HSV Procurement Portal

HSV Helpdesk helpdesk@healthsharevic.org.au 03 9947 3900