



Official

Supplier Briefing

Monitoring Products
HSVITS2023-021

14 September 2022 13:00 AEST

Sharon Chen

Category Manager

Acknowledgement of Country

“I would like to acknowledge the Traditional Owners of the Land we are meeting on today, the Wurundjeri people of the Kulin Nations. I pay my respects to their Elders past, present and emerging. and extend that respect to all Aboriginal people here today.”

HSV Project Team

Jared Tang – Senior Category Manager

Sharon Chen- Category Manager

Authorised person for this ITS and ongoing contract management

Steve Anderson– Clinical Product Advisor

Clinical interface with Health Services and assists with evaluation

Gordon Szegi - Senior Biomedical Advisor

Provide technical advice on device and equipment products

Luke Dal Santo – Sourcing Analyst

Provides financial analysis and assists with evaluation

Product Reference Group (PRG)

Specialist subject matter experts from Health Services



Agenda

HSV Overview

Invitation to Supply

- ITS objectives
- Proposed Timeline
- Scope
- Distributors
- Reference and sample requirement
- Tender Response Worksheet (TRW)

HSV Procurement Portal

Next Steps



HealthShare Victoria

Our purpose

- HSV is an independent public sector and commercially oriented supply chain, procurement and corporate services organisation.
- HSV partners with public health services and suppliers to deliver significant public health system benefits including consistent access to goods, improved quality of care and substantial savings, helping to deliver better healthcare for all.

Our core functions

- Manage a state-wide supply chain for medical consumables, including PPE
- Coordinate state-wide strategic procurement
- Deliver more efficient corporate services

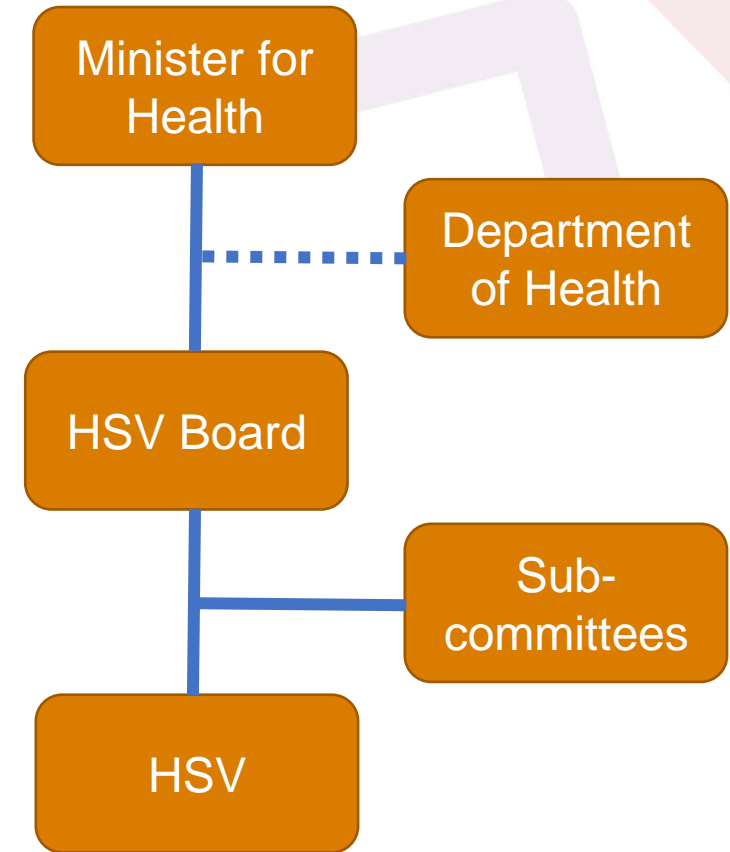
Our vision

- We help to deliver safe, affordable and sustainable healthcare.



HSV Organisation

- Independent statutory authority funded by the Department of Health
- Established on 1 January 2021, HSV brings the former Health Purchasing Victoria's existing functions and major supply chain assets under single management
- Receives legislative support to establish whole of health contracts
- Processes based on the Victorian Government Procurement Board's Strategic Sourcing Principles



HSV Objectives

- Facilitate access by public hospitals and health services to goods, services and equipment on best-value terms
- Combine the collective purchasing power of more than 80 legal entities to establish whole-of-health contracts
- Foster supply chain and process improvement, through developing relationships with suppliers and health services
- Ensure probity is maintained in purchasing, sourcing and contracting activities

Victorian health suppliers minimum standards



Australian Government
Department of Health
Therapeutic Goods Administration



- **Therapeutic Goods**
– TGA approved
- **GS1 data standards**
(NPC contract compliance obligation)
- **Recall Health**
(contract compliance obligation)

Supplier Code of Conduct

The Victorian State Government is committed to ethical, sustainable and socially responsible procurement.

In ensuring that our suppliers maintain the same values as the Government, the State has established a [Supplier Code of Conduct](#).

The Code outlines minimum ethical standards in behaviour that suppliers will aspire to meet when conducting business with, or on behalf of, the State:

- integrity, ethics and conduct
- conflict of interest, gifts, benefits and hospitality
- corporate governance
- labour and human rights
- health and safety
- environmental management

It is a mandatory requirement that you understand and acknowledge commitment to the code, and ensure it is understood by related parties, contractors and sub-contractors if awarded.

ITS Objectives

- Achieve Best Value for Money
- To source for innovative and better-quality products for this contract
- Create efficiency in tendering and category management through use of the National Product Catalogue
- Transparent and efficient bidding process
- Develop supplier relationship management

Tentative Timeline

Key Activities	Date
Industry Briefing Session	Wednesday, 14 Sep 2022 13:00 AEST
ITS Release Date	Wednesday, 21 Sep 2022 14:00 AEST
Last date for ITS questions	Thursday, 13 Oct 2022 14:00 AEDT
ITS Closing Date and Time	Thursday, 20 Oct 2022 14:00 AEDT
Evaluation	Oct – Dec 2022
Respondents advised of outcome	Mid Feb 2023
Agreement Commencement Date	01 Apr 2023

Scope

Coverage:

The scope includes monitoring devices and consumables used in public health services

Term:

2-year principal period with 1 x 2-year option (2+2)

Price Features:

Fixed based pricing with volume pricing

CATEGORY NUMBER	CATEGORY NAME
1	Electrocardiograph Monitoring Electrodes
2	Electrocardiograph Monitoring Cables and Lead-wires
3	Blood Pressure Cuffs and Accessories
4	Electrocardiograph and Monitoring paper
5	Thermodilution Catheters
6	Closed Injectate Systems
7	Cables for Thermodilution Catheters
8	Percutaneous Sheath Introducer Kits
9	Arterial Catheters and Arterial Catheterisation Kits
10	Haemodynamic Monitoring Kits
11	Pressure Monitoring Tubing
12	Electronic Thermometers
13	Infrared Tympanic Thermometers - Not tendered
14	Consumable (single use) Temperature Probes
15	Temporal Artery Thermometers - Not tendered
16	Pulse Oximeter Sensors
17	Ultrasonic Transmission Gel
18	Sensory Awareness Monitoring Sensors
19	Finger-Tip Pulse Oximetry



Distributors

Respondents nominating Distributors must:

- Provide HSV with a copy of the nomination letter
- Provide details for all products available through the Distributor
- Inform Distributors of the ITS outcome prior to contract commencement
- Update Distributors with accepted contract amendments throughout the contract term

Successful respondents are directly accountable for:

- Product availability
- Sales reports
- Correct invoice pricing

Product References



**NB this is not company information references*

Reference sites are required for:

- Products that are not on the current HSV contract.
- Minimum **two** Australian clinical references or product user referees per product or product range

Referees must:

- Be clinical or product end users (where applicable)
- Be from private or public hospitals and health services within Australia (or as otherwise accepted by the PRG)
- Be included in the referee details section of the Tender Response Worksheet
- Have no conflict of interest
- Be informed and agree to provide reference to HSV
- Be provided in the Tender Response Worksheet

Submission:

- The form will be provided in HSV website – HSVITS2023-021 Monitoring Products Cabinet. Please download and start to prepare as soon as possible.
- Form needs to be returned by the referees to HSV at Helpdesk@healthsharevic.org.au, prior to the tender close date.

Product samples

- Respondents are required to provide 3 units of samples per range, and clearly labelled with supplier name, product part no., product description and subcategory no..
- If a product range is being tendered, please provide samples of the 2 most common items (e.g. different length or size) in that range.
- Please pack samples into 3 separate sets.
- Samples are not required if the product is currently on an HSV contract and has sales.
- Any samples not submitted in the tender will not be evaluated.
- Samples to be delivered to HSV before the tender closes on 20 October 2022.
- Delivery address: Casselden, Level 34/2 Lonsdale St, Melbourne VIC 3000. Attention to:
Jared Tang

Tender Response Worksheet (TRW)

- The TRW is used to collect detailed data on the products tendered, including price and supplier/distributor data. **The TRW has changed since the last tender**
- Data will be used to evaluate your products. – If your data is wrong or incomplete **your product may be (inadvertently or consciously) not awarded**
- Data will ultimately feed into Pricing Schedules, the Common Catalogue, EDI (purchasing systems), WMS etc. **Its not just for clinicians**
- **Processes in HSV and Health are becoming more automated** – If your data is incorrect, ultimately it will be harder for your customers to find, use, understand and buy your products!

Tender Response Worksheet (TRW)

Instructions for completion

- Complete **all** requested information
 - Mandatory data missing = Product won't be awarded
- Tender products once only, in the most appropriate sub category
- The "Commercial" and "Clinical" tabs are linked for each Category by the "Auto populated" (Grey) Cells. Do not override or delete these formulas and do not add or delete columns, or individual cells
- To add rows (if >500 products per category) ensure that rows are added to both the "Commercial" and "Clinical" tabs & all formulas "fill down". Contact HPV if required
- Provide responses in the requested format (and units if applicable)

Data Integrity – Product Descriptions

All descriptions will be short (< 140 characters), in UPPER CASE, will start with a major noun, then minor noun, then adjectives or properties to describe the product, followed by the brand in brackets and either the manufacturer part number or item number that is visible on the packaging. i.e.

MAJOR NOUN MINOR NOUN PROPERTY 1 PROPERTY 2 PROPERTY 3 PROPERTY 4
PROPERTY 5 PROPERTY 6... (BRAND NAME) MANUFACTURER PART NUMBER/ITEM NUMBER

For example: **DRESSING FILM** TRANSPARENT ADHESIVE 20cm x 30cm LATEX-FREE STERILE
(TEGADERM) 1629

- Major Noun: **DRESSING** (Expressed as the singular) Minor Noun: **FILM**
- Properties: **TRANSPARENT ADHESIVE 20cm x 30cm LATEX-FREE STERILE**
- Brand (as visible on the packaging): **(TEGADERM)** (Always enclosed in brackets)
- Manufacturer Part Number/Item number (as visible on the packaging): **1629**

Description will be devoid of symbols unless they are required for joining a word or representing a strength e.g. NON-STERILE, LATEX-FREE, 2-PLY, 5% or 350mg/ml etc

All descriptions in upper case, except for the unit of measurement

Data Integrity in TRW

Poor quality information will be returned for correction (or product not awarded)

- Human and machine understandable short descriptions
 - i.e. it must be easy for non-specialists to interpret
- No (very limited) abbreviations, especially if not common or ambiguous to a non-expert (Don't write N/S for non-sterile, Sz for size, Disp for disposable, similarly L/LG/LRG may not appear in a search for "Large")
- Give appropriate units where required: Don't write 100x5; Use 100mm x 5mm.
- If sizing is not standardised within the category (between suppliers), consider adding dimensions or a more standardised sizing measure as well
- Avoid using Brand names, ®, ™, and company specific jargon unless required. Add standard terminology if jargon may not be understood by non expert
- All components of Kits must be listed
- Ordering part numbers & descriptions must be complete and unique*

Data Integrity in TRW

Poor quality information will be returned for correction (or product not awarded)

- Any delay in the evaluation process due to poor quality data may result in HSV deeming your response non-complying and set it aside from further evaluation
- The UNSPSC must be given to at least Level 3 (preferably L4) (L3 = 42XXXX00)
- The ARTG must have a number or be listed as "EXEMPT" (TBC / TBA / Pending = Non Award)
- UOM descriptor must be reflective of the standardised GS1 Packaging Type descriptor
(e.g. 'carton' not 'sleeve')
- Country of Manufacture must be populated and reflective of GS1 code lists
(e.g. 1: Australia, not Aust, not Victoria e.g. 2: United States, not USA or America)
- Use commas or semi colons to separate properties where appropriate
- Use S.I. or industry standard (e.g. ISO related if applicable) units. Avoid mixing units and imperial measurements
- Ensure all Clinical Properties requested are completed
- For Free text fields, if a property is Not Applicable to your product, please add "N/A" rather than leave blank

HSV Procurement Portal

Procurement Portal

Tender document download, tender related questions, and tender submission from the HSV Procurement Portal ONLY

Register/Access at healthsharevic.org.au

Each HSV Procurement Portal company account has one superuser responsible for managing subusers, including visibility of the EOI documentation

Technical Issues? Contact HSV Procurement Portal (Jaggaer)

Customer Support

Ph: 02 8074 8627 customersupport@jaggaer.com

New User? Go to healthsharevic.org.au and click *Register*

HealthShare
Victoria

About Us ▾ News ▾ Contracts and Tenders ▾ Resources ▾ Compliance ▾ Help Centre Contact Us ▾ COVID-19 ▾

Health Purchasing Victoria is now HealthShare Victoria. Find out more.

Delivering safe, affordable and sustainable healthcare

Sign in or register to access contracts, tools and more

Sign In Register

Register

Welcome to HealthShare Victoria's website. To register for an account to access targeted content, please register as a supplier or health service below.

I am a Supplier

I am a Health Service

Email (required)

Please use an organisation specific email, or contact HSV for assistance.

ABN or ACN (required)

Please use your company's ABN or ACN number. No spaces, comma, or dash. Example: 12345678901234567890

Next

To create your account:

1. Select the "I am a Supplier" option
2. Enter your business specific email address
3. Click "Next"

Complete your registration and you will receive a new account email with a password setup link

Important! Tender under the ABN that would sign the contract!

New distributors should register a separate account.

	Start Date - End Date	Last Updated	
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“Favourite” the category you are interested in to get email updates

<p>31 ur - Clinical and Support</p>	<p>24/11/2017 23/11/2021</p>	<p>17 days ago</p>	<p></p>
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nd Consumables

HOME > MY DASHBOARD

Hello, Lyn

You can now access the HSV Procurement Portal from the Quick Links menu on your dashboard when you are signed in

Quick Links

Procurement Portal

Send Enquiry/Feedback

Submit Contract Variation

You will be directed to the Procurement Portal where you can access any open RFx or edit your personal profile

Main Dashboard



My Running Surveys

No Scorecards to display

New Messages (last 30 days)

No Unread Messages

My RFQs with Pending Responses

No RFQs to display

RFx Open to All Suppliers

	Currently Open	Next Closing Date
RFI	2	15/01/2021 14:00
RFQ	2	13/01/2021 23:59

My RFIs with Pending Responses

No RFIs to display

Quick Links

Standard Links

[My Contracts](#)

[Projects](#)

[My RFIs](#)

[My RFQs](#)

[Profile](#)

Custom Links

If you are the Super User you will receive all system alerts.
Add additional contact email addresses to yours using ; as a separator.

▼ User: Active
Division: Division

User Details

* Last Name	<input type="text" value="Smith"/>
* First Name	<input type="text" value="Jane"/>
User Status	Active
User Tag for Codes	<input type="text"/>
* Email	<input type="text" value="j.smith@example.com"/>
* Telephone Number	<input type="text" value="01557330165"/>
Mobile Phone Number must start with '+' and contain digits from 0 to 9 (min 8 max 15) with no spaces. The first number can not be 0.	<input type="text" value="+61410000000"/>
Division	Division
Department	<input type="text" value="..."/>
Role	
Username	3m australia
* Preferred Language	<input type="text" value="English (UK)"/>
* Time Zone	<input type="text" value="(GMT +10:00) Sydney, Canberra, Melbourne"/>

From the Portal click on the 'RFQ' line within the 'RFx Open to All Suppliers'

Main Dashboard



My Running Surveys

No Scorecards to display

New Messages (last 30 days)

No Unread Messages

My RFQs with Pending Responses

No RFQs to display

RFx Open to All Suppliers

	Currently Open	Next Closing Date
RFI	2	15/01/2021 14:00
RFQ	2	13/01/2021 23:59

My RFIs with Pending Responses

No RFIs to display

Quick Links

Standard Links

[My Contracts](#)

[Projects](#)

[My RFIs](#)

[My RFQs](#)

[Profile](#)

Custom Links

Select the tender you would like to express interest in



My RFQs

RFQs Open to All Suppliers

Enter Filter (type to start search)

	Code	Title	Project Code	Time limit for Expressing Interest	▲ Status
1	rfq_978	BRHS Kitchen Asset Upgrade	tender_7531	13/01/2021 23:59	Running
2	rfq_992	ITS2020-071 Rehab Supply Services	tender_9530	25/01/2021 15:00	Running
Total 2					

Click on 'Express Interest'. This is the only way to access the event.



For technical support, please contact the Jaggaer helpdes
If you are in Australia please call: 02 8074 862
If you are outside of Australia, please [click here](#) for overseas phone number
Email: customersupport@jaggaer.com

▼ RFQ: rfq_992 - ITS2020-071 Rehab Supply Services Running

Project: tender_9530 - ITS-2020-071- Rehab Supply Services
Closing Date: 25/01/2021 15:00:00

[Express Interest](#) [Decide Later](#) [Printable View](#)

Response Status

Response Status
No Response Prepared

Overview

Code rfq_992	Title ITS2020-071 Rehab Supply Services
Description	Supplier Access RFQ Open to All Suppliers

To populate the content of your tender response, click on 'Create Response'

The screenshot shows a web interface for creating a tender response. At the top, there is a 'Back to List' button. Below it, the tender details are displayed: 'RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS' with a 'Running' status. Project information includes 'Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS', 'Closing Date: 14/03/2016 14:00:00', and 'Response Last Submitted On: Not Submitted Yet'. A yellow warning banner states: 'Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.' Below the warning, there are tabs for 'RFQ Details' (selected), 'Messages (Unread 0)', 'Settings', 'Buyer Attachments (1)', 'My Response', and 'User Rights'. A 'View Response Index Only' button is also present. The 'Create Response' button is circled in red. The main content area shows a section for '1. Qualification Response (questions: 120)' with a sub-section '1.1. READ ME FIRST - SUPPLIER'S TIP'S FOR COMPLETING YOUR RESPONSE - Question Section'. This section contains a table of notes.

Note	Note Details
1.1.1 Requirement Attachment	Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response
1.1.2 Note:	USE THE ONLINE 'HELP FOR RESPONDENTS' FUNCTION - The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software.
1.1.3 Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for 15 minutes if you do not click "save" within this time. Failure to do so means you risk losing your work. This is to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal!
1.1.4 Note:	Please ensure that 'pop ups' are NOT blocked on your browser. Should you be inactive for 15 minutes, the portal will notify you through a 'pop up'. It is vital that that you are able to see this in order to click the 'Refresh' link in this 'pop up' so you are not disconnected from the portal and lose any unsaved information.
1.1.5 Note:	DO NOT leave your response until the last minute/hours before the deadline (if you experience connection problems you will miss the deadline. Always upload generic information early to avoid last minute time pressure).
1.1.6 Note:	Please SUBMIT your RESPONSE when completed. This will submit your response to the buyer. FAILURE TO DO THIS WILL RESULT IN YOUR BID NOT BEING VISIBLE TO THE BUYER. The 'SUBMIT RESPONSE' button can be found at the top centre of the screen.
1.1.7 Note:	If the Buyer makes any changes to the settings and questions area of a live/running tender, suppliers MUST re-publish their response - this is to ensure that changes are brought to your attention - you may receive a message prompt from the Buyer - generally this will not mean re-entering information.
1.1.8 Note:	Whilst the portal allows for large individual attachment sizes (max 50Mb at a time), we recommend that you keep attachments to a manageable size (5Mb) to ensure ease & speed of access. Only attach documents that the Buyer has requested and make sure that you attach them in the correct area.

SAVE REGULARLY.

If you are inactive on the site for more than 15 minutes you will need to sign in again and any unsaved data will be lost.

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS Running

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS
Closing Date: 14/03/2016 14:00:00
Response Last Submitted On: Not Submitted Yet

[Edit Mode](#)

[Save and Return](#) [Save and Continue](#) [Cancel](#)
[Validate Response](#)

2. Technical Response (questions: 34)

2.1 QUALITY MANAGEMENT - Section of Profile Questions

Question	Description	Response
2.1.1 Quality Management	* Please state whether your organisation has a certified Quality Management System?	<input type="text"/>
2.1.2 Quality Management	Please attach a current certificate for your certified Quality Management System	+ Click to attach file
2.1.3 Quality Management	Please state the expiry date of your certificate for your Quality Management System	<input type="text" value="dd/mm/yyyy"/> <input type="button" value="📅"/>
2.1.4 Quality Management	If your organisation does not have a certified Quality Management System please advise how you intend to ensure that you meet the customers requirement and industry standards for Quality	<input type="text"/> <small>Characters available 2000</small>



[Back to List](#)
⋮

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS
Running

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS
 Closing Date: 14/03/2016 14:00:00
 Response Last Submitted On: **Not Submitted Yet**

Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.

[RFQ Details](#)
[Messages \(unread 0\)](#)

[Settings](#)
[Buyer Attachments \(4\)](#)
[My Response](#)
[User Rights](#)

Submit Response

My Response Summary

1. Qualification Response	Missing mandatory responses (67)	
2. Technical Response	Missing mandatory responses (23)	
3. Commercial Response	Mandatory fields missing (3)	Total Price (excluding optional sections) 0

[View Response Index Only](#)

1. Qualification Response (questions: 120)
[Edit Response](#)

1.1 1. READ ME FIRST - SUPPLIER'S TIPS FOR COMPLETING YOUR RESPONSE - Question Section

Note	Note Details
1.1.1 Requirement Attachment	Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response
1.1.2 Note:	USE THE ONLINE 'HELP FOR RESPONDENTS' FUNCTION – The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software.
1.1.3 Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for 15 minutes if you do not click "save" within this time. Failure to do so means you risk losing your work. This is to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal!

If you need to send a clarification question to HSV use the secure messaging function

▼ RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS Running

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS
Closing Date: 14/03/2016 14:00:00
Response Last Submitted On: Not Submitted Yet

Send Message Save as Draft Cancel

Message

Subject

Message

Attachments [Attachments](#)

Attachment Name	Attachment Description	Comments
No Attachments		



[← Back to List](#)



Once complete **ensure you click 'Submit Response'**
You can't submit if there are mandatory fields outstanding.

Running

Closing Date: 14/03/2016 14:00:00

Response Last Submitted On: **Not Submitted Yet**

[RFQ Details](#)

[Messages \(Unread 0\)](#)

[Settings](#)

[Buyer Attachments \(1\)](#)

[My Response](#)

[User Rights](#)

Submit Response

My Response Summary

1.	Qualification Response	Missing mandatory responses (87)
2.	Technical Response	Missing mandatory responses (23)

Note that responses – including pricing – are sealed until tender close. Your response is locked and inaccessible to the buyer until then.

To confirm that your response has been submitted, check that "My RFQs" shows "Response Submitted to Buyer" for that ITS.

The screenshot shows the HealthShare Victoria Sourcing interface. On the left, a navigation menu is open, with 'RFQs' selected (marked with a red circle '2'). A sub-menu is displayed, with 'My RFQs' selected (marked with a red circle '3'). The main content area shows a table of RFQs. The first row is highlighted, and its 'Response Status' is 'Response Submitted To Buyer' (marked with a red circle '4'). The table columns include 'Status' and 'Buyer Organisation'. The page header shows 'Page Last Refreshed: 03:35 WET - Western Europe Time'.

The screenshot shows the details for RFQ: rfq_360 - RP RFQ 03 Jan 2020 2. The page header shows 'Page Last Refreshed: 03:33 WET - Western Europe Time DST'. The details include: Project: tender_567- R Proj (Re-sourcing 23-01-2018), Closing Date: 21/05/2021 05:00:00, and Response Last Submitted On: 19/05/2021 03:20:02 (highlighted with a red box). The page also shows a 'Back to List' button and a 'My Response' button.

Clicking on that RFQ shows when you last submitted

Tips for Responding

- Do not assume your company is known or well known by the evaluators – provide all requested information
- Do not use acronyms or abbreviations
- Do not cross-refer to other questions or answers in your responses
- Any files need to be attached against the relevant questions in the ITS.
- Remember to save regularly
- Check all questions on every tab on worksheets are answered.
- Submit early – you can overwrite your information up to the time of closing. Late submissions can only be accepted if they meet the strict conditions of the *ITS Late Responses* clause
- Multiple users working on a submission can cause errors and delays. It is strongly recommended that only one user be logged on at one time to work on a submission.

Briefing Pack

The following documents will be available on HSV website: Contracts and Documents > Tenders (ITS) > HSVITS2023-021 Monitoring Products:

- Draft Statement of Requirement (SOR)
- Draft changes in category listing
- Reference Letter Template
- Industry briefing presentation slides

Please ensure to favorite the following cabinet: “HSVITS2023-021 Monitoring Products” to receive further updates.

Questions about the industry briefing, draft SOR and draft category listing can be forwarded to s.chen@healthsharevic.org.au and will close AEST 12:00 on Wednesday 21 September 2022. HSV Q&A responses to be posted after this date.



END

Thank you

