

INDUSTRY BRIEFING – HPVITS2020-010 STERILISATION CONSUMABLES AND RELATED SERVICES

Wednesday, 6 Nov 2019 14:00

Vishal Mago
Category Manager

Agenda

- HPV Overview
- Invitation to Supply (ITS)
- Tender Response Worksheet (TRW) Demonstration
- HPV Procurement Portal
- Questions

Health Purchasing Victoria

- An independent statutory authority, established in 2001, funded by the Department of Health
- Receives legislative support (through Competition and Consumer Act exemptions) to establish whole of health contracts
- We work collaboratively with Victoria's health sector to help ease cost pressures on health services through strategic procurement and facilitate large scale tenders and manage common-use contracts on behalf of the State

INVITATION TO SUPPLY

Supporting Information

- HPV Website: www.hpv.org.au
- rfq_752 Sterilisation Consumables and Related Services
- All ITS documents available online
- Industry briefing presentation slides will be published later today

Project Team

Product Reference Group (PRG)

Specialist subject matter experts from Health Services

Diana Skratulja – Clinical Product Advisor

Clinical interface with Health Services and assists with evaluation

James Jayalath – Sourcing Analyst

Provides financial analysis and assists with evaluation

Vishal Mago – Category Manager

Authorised person for this ITS and ongoing contract management

Responsibilities

Action	Responsibility
Determine scope, high-level strategy, risks	HPV/PRG
Develop specification and evaluation criteria	HPV/PRG
Develop, release and receive Invitation to Supply (ITS)	HPV
Evaluate ITS and recommend award	HPV/PRG
Endorse and approve award recommendation	HPV Procurement Committee
Execute contracts with suppliers	HPV
Place orders and receive goods and/or services	Health Services
Make payments	Health Services
Monitor Contract performance	HPV, Health Services, and Awarded Contractors
Analyse sales reports	HPV Data Administrator

ITS Scope and Objectives

The scope includes consumables used in Sterilising departments for the reprocessing of reusable medical devices .

- Achieve Best Value for Money
- Create efficiency in tendering and category management through use of the National Product Catalogue
- Transparent and efficient bidding process
- Develop supplier relationship management

Contract Terms

Term: 3 year principal period with 1 X 2 year option (3+2)

Pricing Structure:

- Fixed price principal term
- Consolidated or group buy purchase for trays/containers

Award:

- Restricted panel at category level
- Conditional award

Contract Terms

Contractor KPIs

- Provision of transactional sales reports in full and on time on a quarterly basis.
- NPC/VPC compliance 100% (implementation plan with timings to be submitted).
- Contract variation notifications in line with contract terms and conditions
- Delivery on Time and in Full (90 % minimum), building to 95% average

Product Categories

Category Number	Category Description
1	Cleaning Agents
2	Instrument Cleaning Brushes
3	Instrument Protectors
4	High And Low Temperature Sterilisable Containers Or Trays
5	High And Low Temperature Sterilisable Accessories
6	Single Use Sterilisation Wraps
7	Laminate/Flexible Packaging
8	Tray Liners
9	Chemical And Process Indicators
10	Biological Indicator Tests
11	Manual Batch Tracking And Processing Accessories
12	Chemical And Gas Sterilants, High Level Disinfectants And Test Strips
13	Filters
14	Testing Services And Validation Of Reprocessing Equipment

Variations from previous HPV contract

- Introduction of Testing Services - Category 14
- Integration of the Victorian Government Purchasing Board's Supplier Code of Conduct and Social Procurement Framework
- HPV will not accept departures for certain government contract template clauses, except for extraordinary reasons.

Samples

- Respondents are required to provide a minimum of 10 (ten) individual sample sets clearly labelled in a transparent bag.
- Samples to be delivered to HPV by 20 Nov
- Samples are only required for products not currently on an HPV contract and for the sub-categories requested
- A carton of 1200 pouches or 50 liners or 100 wraps maybe broken up. Respondents should put at least 5 each in a clear transparent bag , label the same and provide 10 such samples.
- If a product range is being tendered, please provide samples of the 2 most common items in that range - again 10 sets.

Supplier Code of Conduct

The Victorian State Government is committed to ethical, sustainable and socially responsible procurement. In ensuring that our suppliers maintain the same values as the Government, the State has established a Supplier Code of Conduct.

The Code outlines the minimum ethical standards in behaviour that suppliers will aspire to meet when conducting business with, or on behalf of, the State in the areas of:

- A. integrity, ethics and conduct
- B. conflict of interest, gifts, benefits and hospitality
- C. corporate governance
- D. labour and human rights
- E. health and safety
- F. environmental management

It is a mandatory requirement that you understand and acknowledge commitment to the code, and ensuring it is understood by related parties, contractors and sub-contractors.

Local Jobs First (previously known as Victorian Industry Participation Policy)

The Local Jobs First Policy is an industry development procurement policy aimed at maximising opportunities for small and medium size enterprises (SME's) to compete for government contracts, whilst achieving value for money. ICN Victoria assists with implementing the Policy on behalf of the Victorian Government, providing assessment services to procuring departments, agencies and authorities, and assistance to buyers and suppliers.

- For more detailed information see the Department of Jobs, Precincts and Regions – [Local Jobs First](#).
- For information on the Local Jobs First Strategic Projects – Forward Plan please click [here](#).
- To submit a Local Industry Development Plan – [VMC](#).
- The Standard Local Jobs First Process for Bidders is available for download [here](#).

Victorian health suppliers minimum standards



Australian Government

Department of Health

Therapeutic Goods Administration



- **Goods – TGA approved**
Legally available for sale in Australia and are included on the Australian Register of Therapeutic Goods (unless exempt) at the time of tender close
- GS1 data standards (NPC contract compliance obligation)
- Recall Health (contract compliance obligation)

Distributors

Respondents nominating distributors must:

- provide HPV with a copy of the nomination letter for this product
- inform distributors of the ITS outcome **prior** to contract commencement
- update distributors with accepted contract amendments throughout the contract term

Successful respondents are **directly accountable** for:

- product availability
- Key Performance Indicator reports
- correct invoice pricing

The contract is with **you**, not your distributor

ITS Submission

Tender submissions shall comply with the following:

- Tenders shall be completed electronically and uploaded online via the **HPV Procurement Portal**
- Late tenders may only be accepted under the late tenders clause of the ITS conditions
 - Submit early – you can overwrite your information up to the time of closing

HPVITS2020-010 Tentative Timeline

Item	Date
Issue date	29 Oct 2019
Information/briefing session	6 Nov 2019
Last Date/Time for Inquiries	20 Nov 2019
Closing Date and time	26 Nov 2019 14:00 AEDT
Outcome advise	Mid- April 2020
Agreement commencement date	01 June 2020
Debriefing Available	From 01 July 2020 for the period of 4 weeks

TENDER RESPONSE WORKSHEET DEMONSTRATION

HPV PROCUREMENT PORTAL

Responding to the online ITS

- Registration on the HPV Procurement Portal
- How to access RFQ's
- Buyer attachments
- Format of the RFQ
 - Different envelopes
 - Types of questions
- How to send a message
- How to respond & submit
- Help available
- Tips for responding
- Any questions

HPV Procurement Portal

<https://www.hpv.org.au>

Tips for Responding

- Make sure that you read and digest all documentation thoroughly and make note of key actions and deadlines
- Utilise the appropriate people within your organisation
- Answer every question, including bullet points
- Do not assume your company is known or well known by the evaluators – instead; provide all requested information
- Do not use acronyms or abbreviations
- Do not cross-refer to other questions or answers in your responses
- Remember to save regularly
- Unanswered mandatory questions will prevent your response from uploading.

Tips for Responding

- If you have a slow internet connection and the size of the response is in excess of 10mb, your session could time out while trying to upload the response
- Try to submit your response on the day before closing, this will give you time to address any issues that might be stopping your submission from uploading, e.g. Unanswered mandatory questions or file sizes larger than 10mb. Don't leave it till the last minute to submit your response – leave plenty of time.
- Resubmit as many times as you like, only the latest version will be visible to HPV. **Note: Multiples users can work on the submission. However, when submitting, only one user should be logged on to ensure the latest data is submitted and to avoid a concurrency error.**
- Use the secure messaging to communicate with the HPV and seek clarifications
- Call the BravoSolution helpdesk for technical guidance, tel (02) 8072 0644

HPV website 'Single Sign On'

- Allows suppliers to login via www.hpv.org.au and have their credentials automatically recognised for other systems they may access such as the HPV Procurement Portal (e-sourcing)
- You will only need to login via the HPV website

What do you need to do?

- Check your registration works (or register if you haven't already done so)
- Expect an email from webadmin@hpv.org.au with a link to update your new password for registration if you haven't registered on the HPV Website before
- Contact HPV for assistance if you are experiencing any difficulties

Go to <https://www.hpv.org.au> and click *Register*



To create your account

1. Select the “I am a Supplier” option
2. Enter your business specific email address
3. Click “Next”

Register

Welcome to Health Purchasing Victoria's website. To register for an account to access targeted content, please register as a supplier or health service below.

I am a Supplier

I am a Health Service

Email (required)

Please use an organisation specific email, or contact HPV for assistance.

Next

Complete the
Registration form
and submit

Register as a Supplier

Email

supplier.one@supplier.com.au



Your email address has been accepted.
Please fill out the rest of the form to complete registration.

First Name **(required)**

Surname **(required)**

ABN or ACN **(required)**

Lookup

Click on the Lookup button and ensure the entity name matches the ABR

ABN Entity Name **(required)**

Company or Corporation Trading Name

Phone **(required)**

Mobile Phone

Your registration is now complete

An automatic email will be sent to the designated email address with a link to reset account password

[HOME](#) › [REGISTER](#) › [REGISTRATION COMPLETE](#)

Registration Complete

✓ Registration Complete

Thank you for registering for a supplier account on HPV's website. Your registration has been received and you will shortly receive an auto-confirmation allowing you to update your password and access supplier content on the website and the HPV Procurement Portal.

Enter Password and Update

HOME > UPDATE YOUR PASSWORD

Update your password

Please enter a new password.

New Password (required)

Confirm New Password (required)

* The password must have no spaces and have at least 6 characters, consisting out of a mixture of alphanumeric, upper and lower case letters and at least one of the following characters !@#\$\$%^&*

☐ I've read and accept the [terms and conditions](#)

Update Password

You are now signed into the HPV Website

The screenshot shows the HPV Website dashboard for a user signed in as 'Supplier One'. The top navigation bar is dark purple with white text links: Home, About Us, News, Careers, Contracts and Documents, Resources, and Contact Us. The left sidebar is dark blue-grey and contains the user's name 'Supplier One', a green bar with 'MY DASHBOARD | SIGN OUT', a 'Contracts & Documents' link with a dropdown arrow, and a 'Messages' link with an envelope icon. The main content area has a light purple header with a breadcrumb trail 'HOME > MY DASHBOARD'. Below this, the text 'Hello, Supplier' is displayed in a large purple font. A green notification box contains the message 'Your password has been updated.' The footer at the bottom of the page reads 'Health Purchasing Victoria | Advancing safe, affordable and sustainable healthcare'.

HEALTH PURCHASING VICTORIA

Home About Us ▾ News ▾ Careers ▾ Contracts and Documents ▾ Resources ▾ Contact Us

SUPPLIER ONE

MY DASHBOARD | SIGN OUT

Contracts & Documents ▾

Messages

HOME > MY DASHBOARD

Hello, Supplier

Your password has been updated.

Health Purchasing Victoria | Advancing safe, affordable and sustainable healthcare

You can now access the HPV Procurement Portal from the Quicklinks menu on your dashboard when you are signed in

HOME > MY DASHBOARD

Hello,

Quick Links

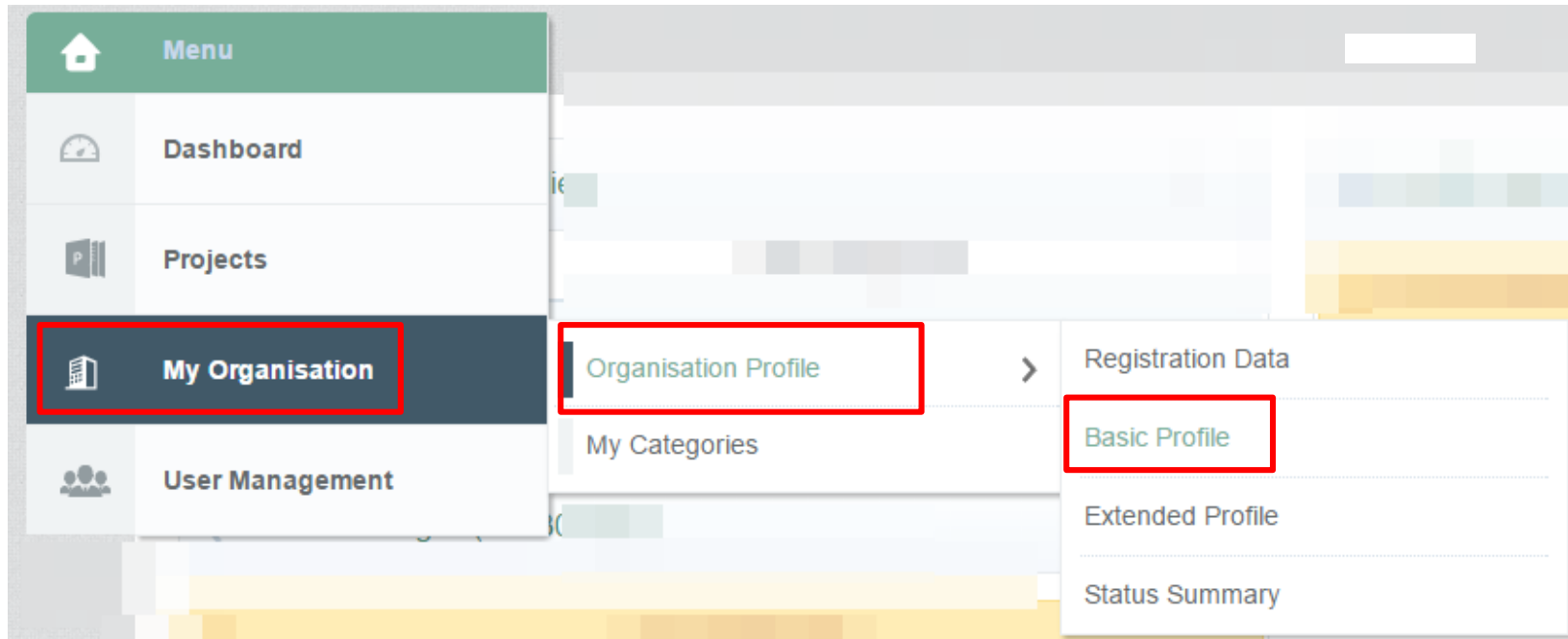
Procurement Portal

Recall and Recall Health

Send Enquiry/Feedback


Submit Contract Variation

When you click on the HPV Procurement Portal link, you will be redirected to your Dashboard.
From here, you can update your organisation's profile



To update your details, click on the title hyperlink

15:53 AET - Australian Eastern Time Help

 **HPV Procurement Portal** Welcome

[Registration Data](#) [Basic Profile](#) [Extended Profile](#) [Status Summary](#)

Title	Supplier Data Status		Document Expiry Date (First to Expire)	Last Modified Date	Order of Presentation
	Mandatory	Optional			
Company_Information	0%	0%			1
Total 1					Page 1 of 1

Complete the form with your organisation details, ensuring all mandatory fields are populated.
Then, Save and Continue



Basic Profile Form: Company_Information

Registration

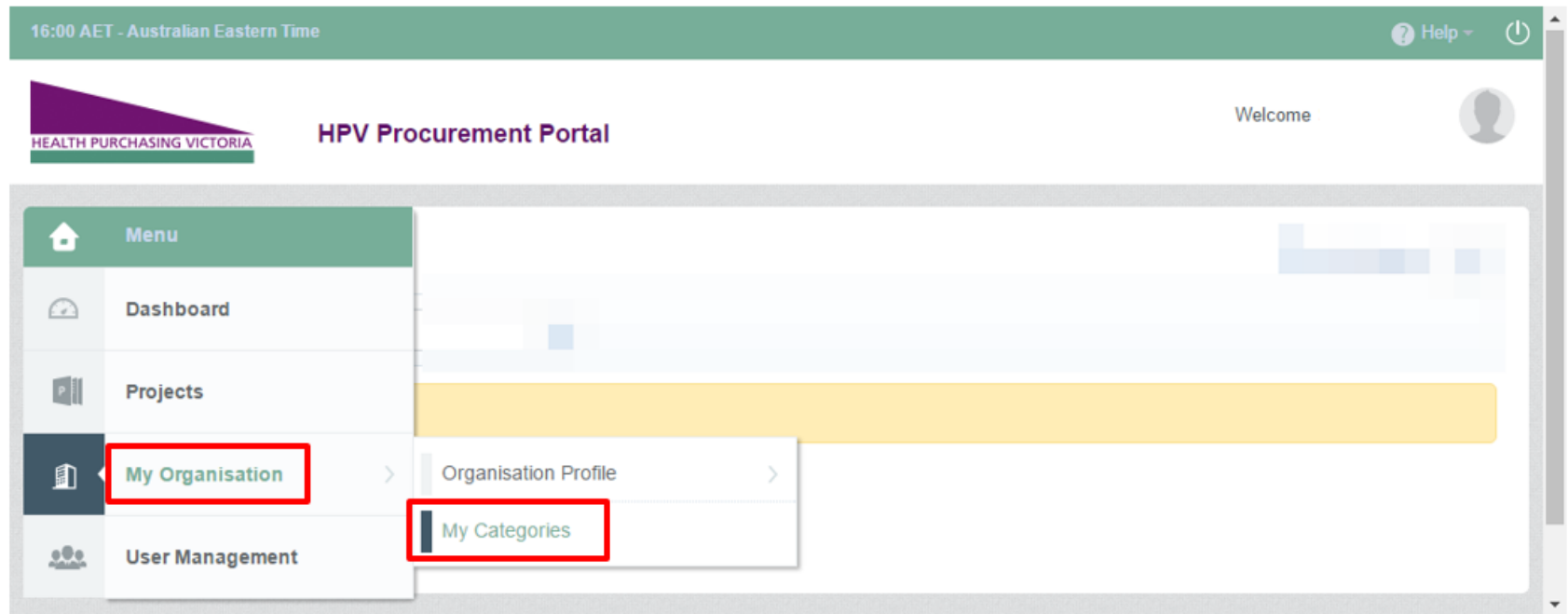
Save & Continue Cancel

Company Details

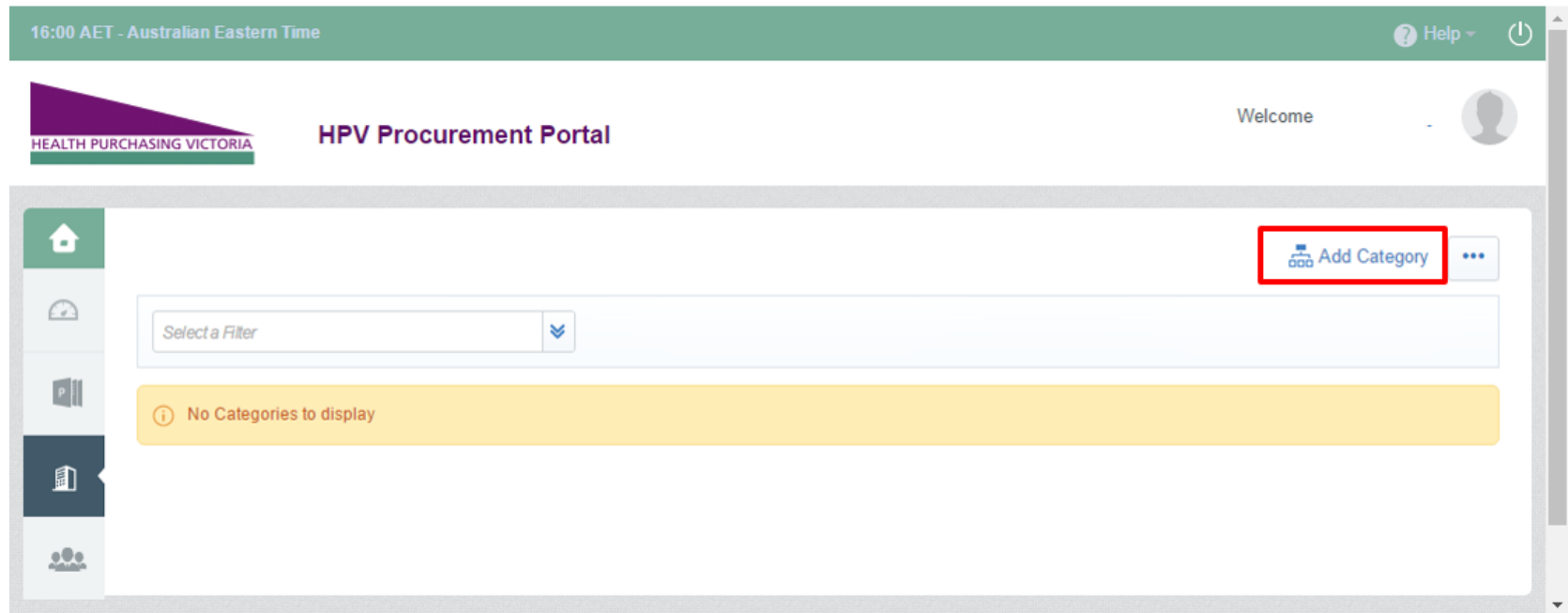
Please provide details about the Company Operations

Organisation Trading Name	* Enter your Organisation's Trading Name	<input type="text"/>	Characters available 2000
Company Details	* Please provide the organisation's postal address	<input type="text"/>	Characters available 2000
Company Details	Please provide your organisation's head office address	<input type="text"/>	Characters available 2000
Company Details	* Please indicate whether your organisation operates on a multinational level?	<input type="text"/>	
Company Details	* Is your organisation a Manufacturer, Distributor or both?	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Distributor	
Company Details	* Please select the option that best describes the corporate structure of the tendering entity.	<input type="text"/>	
Company Details	If your organisation is a company, what is the organisation's date of Incorporation?	<input type="text"/>	
Company Details	If your organisation is a company, what is the organisation's place of Incorporation?	<input type="text"/>	Characters available 2000
Company Details	* Please state number of years since the tendering entity commenced operations.	<input type="text"/>	125
Company Details	* Please state number of years since current ownership commenced doing business	<input type="text"/>	125
Company Details	* Please state the number of Full Time Equivalent (FTE) employees your organisation employs?	<input type="text"/>	125

Next, update your organisation's categories



Click on Add Category



Select relevant Categories
Use the search field if required

The screenshot displays the HPV Procurement Portal interface. At the top, there is a green header bar with a 'Help' icon and a 'Welcome' message next to a user profile icon. Below the header, the 'HEALTH PURCHASING VICTORIA' logo is on the left, and the 'HPV Procurement Portal' title is in the center. The main content area features a 'Tree Navigation' section with a list of categories. A red box highlights the 'Confirm Current Selection' button, and a yellow box highlights the 'Cancel' button. Below the navigation section, there is a 'Free Text Search' field with a 'Search' button. Further down, there are buttons for 'Deselect All', 'Display Selected Only', 'Expand All', and 'Collapse All'. The category list includes items like '10000000 - Live Plant and Animal Material and Accessories and Supplies', '11000000 - Mineral and Textile and Inedible Plant and Animal Materials', and '12000000 - Chemicals including Bio Chemicals and Gas Materials'. The 'Confirm Current Selection' button is highlighted with a red border, and the 'Cancel' button is highlighted with a yellow border.

Tree Navigation

Confirm Current Selection Cancel

Free Text Search Search

Deselect All Display Selected Only Expand All Collapse All

Categories (selected items: 0)

- 10000000 - Live Plant and Animal Material and Accessories and Supplies
- 11000000 - Mineral and Textile and Inedible Plant and Animal Materials
- 12000000 - Chemicals including Bio Chemicals and Gas Materials
- 13000000 - Resin and Rosin and Rubber and Foam and Film and Elastomeric Materials
- 14000000 - Paper Materials and Products
- 15000000 - Fuels and Fuel Additives and Lubricants and Anti corrosive Materials
- 22000000 - Building and Construction Machinery and Accessories
- 23000000 - Industrial Manufacturing and Processing Machinery and Accessories
- 24000000 - Material Handling and Conditioning and Storage Machinery and their Accessories and S
- 25000000 - Commercial and Military and Private Vehicles and their Accessories and Components
- 26000000 - Power Generation and Distribution Machinery and Accessories
- 27000000 - Tools and General Machinery

Search results are highlighted in yellow. Select the relevant boxes and click Confirm Current Selection.

You will now receive an email when HPV engages in a relevant activity.

Whenever you enter the Procurement Portal, you will land on a dashboard.

Click on the 'RFQ' line within the 'RFx Open to All Suppliers'

The screenshot displays the HPV Procurement Portal Main Dashboard. The header includes the Health Purchasing Victoria logo, the title 'HPV Procurement Portal', a 'Welcome' message, and a user profile icon. The main content area is divided into several sections:

- RFx Open to All Suppliers:** A table showing currently open RFIs and RFQs. The 'RFQ' line is highlighted with a red box.
- My RFIs with Pending Responses:** A section indicating 'No RFIs to display'.
- My RFQs with Pending Responses:** A table showing RFQs with pending responses.
- New Messages (last 30 days):** A section indicating 'No Unread Messages'.
- Quick Links:** A sidebar with links to 'Standard Links', 'Organisation Profile', 'Published Opportunities', 'My RFIs', 'My RFQs', and 'My Contracts'.

Currently Open	Next Closing Date
RFI 1	22/03/2016 14:00
RFQ 3	23/03/2016 14:00

RFQ Title	Buyer Organisation	RFQ Closing Date/Time	Response Status
Tender Briefing - Surgical Gloves Test ITS	HPV	14/03/2016 14:00	No Response Prepared

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From the list, select the tender you would like to express interest in

HEALTH PURCHASING VICTORIA

HPV Procurement Portal



Welcome


My RFQs RFQs Open to All Suppliers

Select a Filter

	RFQ Code	RFQ Title	Project Code	RFQ Status	Time limit for Expressing Interest	Buyer Organisation
1	rfq_59	HPVITS2016-109 Workplace Supplies	tender_97	Running	23/03/2016 14:00	HPV
2	rfq_48	HPVITS2015-119 Automated Blood Culture and Mycobacterium Culture Equipment and Consumables	tender_85	Running	24/03/2016 12:00	HPV
3	rfq_86	HPVITS2016-124 Hand Hygiene, Disinfectants and Chemical Products	tender_113	Running	30/03/2016 14:00	HPV
Total 3						20 Page 1 of 1

Review the overview information and take note of the deadline date and time.
Click on 'Express Interest'.
This is the only way to access the event.

 HPV Procurement Portal Welcor 

▼ RFQ: rfq_59 - HPVITS2016-109 Workplace Supplies Running 

Project: tender_97 - HPVITS2016-109 Workplace Supplies
Closing Date: 23/03/2016 14:00:00

[Express Interest](#) [Decide Later](#) [Printable View](#)

Response Status

Response Status
No Response Prepared

Overview

RFQ Code rfq_59	Title HPVITS2016-109 Workplace Supplies
Detailed Description Provision of office supplies, domestic paper and cleaning equipment	Type of Supplier Access RFQ Open to All Suppliers
Response Currency AUD	Test RFQ No
Buyer Organisation HPV	

Date & Time Information

Options for Viewing Responses Sealed (parallel opening)	End Date for Buyer Replies to Messages - Date
Closing - Date 23/03/2016 14:00:00	Number of Hours before Closing Time to block Expressions of Interest 0

Awarding Strategy

Supplier Response Ranking
Best Technical Score

To populate the content of your tender response,
click on
'Create Response'

HEALTH PURCHASING VICTORIA HPV Procurement Portal

Welcome

Back to List

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS Running

Project: **tender_133** - Tender Briefing - Surgical Gloves Test ITS
Closing Date: 14/03/2016 14:00:00
Response Last Submitted On: **Not Submitted Yet**

Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.

RFQ Details Messages (Unread 0)

Settings Buyer Attachments (1) My Response User Rights

View Response Index Only

Create Response

1. Qualification Response (questions: 120)

1.1 READ ME FIRST - SUPPLIERS TIPS FOR COMPLETING YOUR RESPONSE - Question Section

Note	Note Details
1.1.1 Requirement Attachment	Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response.
1.1.2 Note:	USE THE ONLINE 'HELP FOR RESPONDENTS' FUNCTION - The content is designed to explain the eSourcing platform in business terms, allowing you to quickly understand the features and benefits of the software.
1.1.3 Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for 15 minutes if you do not click "save" within this time. Failure to do so means you risk losing your work. This is to maintain security and tender integrity and cannot be changed. NOTE: typing does not mean you are active on the portal.
1.1.4 Note:	Please ensure that 'pop ups' are NOT blocked on your browser. Should you be inactive for 15 minutes, the portal will notify you through a 'pop up'. It is vital that that you are able to see this in order to click the 'Refresh' link in this 'pop up' so you are not disconnected from the portal and lose any unsaved information.
1.1.5 Note:	DO NOT leave your response until the last minute/hours before the deadline (if you experience connection problems you will miss the deadline. Always upload generic information early to avoid last minute time pressure).
1.1.6 Note:	Please SUBMIT your RESPONSE when completed. This will submit your response to the buyer. FAILURE TO DO THIS WILL RESULT IN YOUR BID NOT BEING VISIBLE TO THE BUYER. The 'SUBMIT RESPONSE' button can be found at the top centre of the screen.
1.1.7 Note:	If the Buyer makes any changes to the settings and questions area of a live/tendering tender, suppliers MUST re-publish their response - this is to ensure that changes are brought to your attention - you may receive a message prompt from the Buyer - generally this will not mean re-entering information.
1.1.8 Note:	Whilst the portal allows for large individual attachment sizes (max 50Mb at a time), we recommend that you keep attachments to a manageable size (5Mb) to ensure ease & speed of access. Only attach documents that the Buyer has requested and make sure that you attach them in the correct area.

[Back to List](#)

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS

Running

Project: **tender_133** - Tender Briefing - Surgical Gloves Test ITS

Closing Date: 14/03/2016

Response Last Submitted By: **Not Submitted Yet**

It will show that you haven't submitted yet.

Warning: You have 1 unread Buyer Attachment(s). Please click here to read the file(s) before submitting your response.

RFQ Details

Messages (Unread 0)

Settings

Buyer Attachments (1)

My Response

User Rights

You can submit as many times as you like.
The latest submission will overwrite
previous submissions.

[Submit Response](#)

My Response Summary

1.	Qualification Response	Missing mandatory responses (87)	
2.	Technical Response	Missing mandatory responses (23)	
3.	Commercial Response	Mandatory fields missing (3)	Total Price (excluding optional sections) 0

[View Response Index Only](#)

1. Qualification Response (questions: 120)

Click on 'Edit Response'

[Edit Response](#)

1.1 1. READ ME FIRST - SUPPLIER'S TIPS FOR COMPLETING YOUR RESPONSE - Question Section

Note	Note Details
1.1.1 Requirement Attachment	Please note that we have uploaded attachments in the technical envelope. Companies must download these documents and consider the details before they complete their response
1.1.2 Note:	USE THE ONLINE HELP FOR RESPONDENTS' FUNCTION - The content is designed to explain the eSourcing platform in business terms, at
1.1.3 Note:	SAVE REGULARLY - For security reasons your access to the portal will 'time out' if inactive for 15 minutes if you do not click "save" within this t

The tender questions are divided into three
sections. A summary of remaining
mandatory questions is summarised at
section level.

Save your work regularly.
If you are inactive on the site for more than 15 minutes it will sign you out any unsaved data will be lost.

▼ RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS

Closing Date: 14/03/2016 14:00:00

Response Last Submitted On: Not Submitted Yet

Edit Mode

Save and Return

Save and Continue

Cancel

Validate Response

2. Technical Response (questions: 34)

2.1 QUALITY MANAGEMENT - Section of Profile Questions

Question	Description	Response
2.1.1 Quality Management	★ Please state whether your organisation has a certified Quality Management System	<div><input type="text"/></div>
2.1.2 Quality Management	Please attach a current certificate for your certified Quality Management System	<div>+ Click to attach file</div>
2.1.3 Quality Management	Please state the expiry date of your certificate for your Quality Management System	<div>dd/mm/yyyy</div>
2.1.4 Quality Management	If your organisation does not have a certified Quality Management System please a	<div>Characters available 2000</div>

The response will be made up of various question types:

- Yes / No
- Text
- Numeric
- Options List
- Multiple Choice
- Date
- Attachment

You'll be unable to submit a response if there are any mandatory fields outstanding



[Back to List](#)

RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS

Closing Date: 14/03/2016 14:00:00

Response Last Submitted On: Not Submitted Yet

RFQ Details

Messages (Unread 0)

Settings

Buyer Attachments (1)

My Response

User Rights

My Response Summary

1.	Qualification Response	Missing mandatory responses (87)
2.	Technical Response	Missing mandatory responses (23)
3.	Commercial Response	Mandatory fields missing (3)

Total Price (excluding optional sections)

0

[View Response Index Only](#)

IMPORTANT


When you have finished populating your tender response, make sure that click on 'Submit Response' to publish your response to HPV

Ignore the Total Price field if the response is an attached spreadsheet

Submit Response

Questions for HPV?

If you need to send a clarification question to HPV
use the secure messaging function

 HPV Procurement Portal Welcome

▼ RFQ: rfq_95 - Tender Briefing - Surgical Gloves Test ITS Running

Project: tender_133 - Tender Briefing - Surgical Gloves Test ITS
Closing Date: 14/03/2018 14:00:00
Response Last Submitted On: Not Submitted Yet

Send Message Save as Draft Cancel

Message

Subject

Message

Attachments

Attachment Name	Attachment Description
No Attachments	

Attachments

When you reply to a message in the 'Received Messages' section, the message will automatically be moved to the 'Sent Messages' folder.

Contact Us

Health Purchasing Victoria

Location and postal address:

2 Lonsdale Street (corner Spring Street)
Level 34, Casselden, Melbourne, VIC 3000

**Health Services**

HPV Health Service Helpdesk:
Ph: (03) 9947 3900
Email: healthservices@hpv.zendesk.com

Suppliers

HPV Supplier Assistance (tender and contract queries):
Ph: (03) 9947 3700
Email: suppliers@hpv.zendesk.com

General

HPV general enquiries:
Ph: (03) 9947 3700
Email: feedback@hpv.zendesk.com

Bravo procurement portal

Bravo Solutions:
Ph: (02) 8072 0644
Email: help_au@bravosolution.com

For technical support regarding the Procurement Portal, please contact Bravo helpdesk

Q&A